



IMPORTANT SAFETY RECALL

2020-2021 Mazda2 – Headlight Adjustment Prevention Cap Missing Safety Recall 5622K - NHTSA Campaign Number 22V-885

December 2022

This notice applies to your vehicle: VIN _____

Dear Mazda Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Mazda Motor Corporation has decided that certain 2020-2021 Mazda2 vehicles, produced from November 1, 2019 through December 9, 2021, fail to conform to Federal Motor Vehicle Safety Standard No. 108, "Lamps, Reflective Devices and Associated Equipment."

If you received this notice, your vehicle is included in this recall.

What is the problem?

On the subject Mazda2 vehicles, the headlight are missing adjustment prevention caps, which may allow the headlights to be improperly adjusted. Improperly adjusted headlights can reduce visibility, increasing the risk of a crash.

What will Mazda do?

Your Mazda dealer will install the missing headlight adjustment prevention caps. The repair will be performed at no cost to you.

How long will it take?

It will take approximately 30 minutes to complete the repair; however, your Mazda dealer may need your vehicle for a longer period of time. Mazda will provide alternate transportation, if needed, when your vehicle is at an authorized Mazda dealership for a recall repair. Please schedule an appointment with an authorized Mazda dealer so they can discuss and accommodate your needs.

What should you do?

Mazda encourages you to contact any authorized Mazda dealer to schedule an appointment to have your Mazda2 vehicle repaired as soon as possible. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, please visit the website www.mazdapr.com, or call Mazda Puerto Rico Customer Service at (787) 620-7546. If your vehicle is in the United States, please visit www.mazdausa.com or contact Mazda Customer Experience at 1-800-222-5500, Option 6.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete and mail the Information Change Card in the postage paid envelope as soon as possible. This enables us to update our records and notify the current owner. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this campaign, please visit the website www.mazdapr.com, or call Customer Service at (787) 620-7546. If your vehicle is in the United States, please visit www.mazdausa.com or contact Mazda Customer Experience at 1-800-222-5500, Option 6.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Important Information

As a reminder, you can always go to www.MazdaRecallInfo.com and enter your VIN to view recalls and service campaigns that apply to your vehicle as well as register to receive future recall alerts. You can also sign up for recall notifications in the MyMazda app on your smartphone.

Your safety is our first priority at Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. We apologize for any inconvenience this recall may have caused you.

Sincerely,

Mazda North American Operations

*Pueden leer la otra carta adjunta en español. Para más información en español, visite www.Mazdapr.com o llame a nuestro **Centro de Servicio al Cliente al (787) 620-7546** para hablar con un representante en español. En USA visite www.MazdaSeguridad.com o llame a nuestro **Experiencia del Cliente al (800) 222-5500, Opción 6.***