



IMPORTANT SAFETY RECALL

(NHTSA Recall Number: 22V-882)

<<NAME OR DEALER>>

<<ADDRESS>>

<<City>>, <<STATE>> <<ZIP>>

January 10, 2023

Dear Valued Dealer:

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Holiday House, LLC d/b/a Holiday House RV (“Holiday House RV”) has decided that a defect which relates to motor vehicle safety exists in certain 2021-2022 18RB, 24TB, and 27RQ travel trailers.

Reason for this Recall

Certain LP gas Quick Disconnects manufactured by Enerco/Flex-Tech may have a defect in the brass which has caused it to crack, or which may increase the likelihood that a crack may develop in the future. A crack may result in a low-pressure propane leak on the outside of the recreational vehicle. A propane leak in the presence of an ignition source could lead to fire or explosion, which could result in property damage, physical injury, or in rare cases, death. The risk is heightened if the leak occurs while the recreational vehicle is in an enclosed or poorly-ventilated area.

Recall Remedy

The remedy consists of removing and replacing the Quick Disconnect with a different brand and performing a standardized LPG test. The repair should take approximately fifteen (15) minutes to perform and must be done at no cost to the retail owner. Holiday House RV will reimburse the dealer for the reasonable labor costs incurred by the dealer in performing this recall.

Actions You Must Perform

We recently instructed retail owners to contact their local authorized dealer to have this defect remedied. Please be aware that this recall is specific to certain Quick Disconnects manufactured by Enerco/Flex-Tech. As the dealer, you must validate if the Quick Disconnect on the travel trailer is

subject to this recall or not. If the Quick Disconnect is not part of this recall, do not remove or replace the Quick Disconnect.

Instructions for determining whether a Quick Disconnect is subject to this recall are included in the Remedy Instructions enclosed herewith. Please review the Remedy Instructions carefully before inspecting any travel trailer affected by this recall. As set forth in the Remedy Instructions, if you inspect a travel trailer and it is not subject to this recall, then Holiday House will pay you a flat rate of 0.1 hours to cover your labor costs. If you must remove and replace a Quick Disconnect, then Holiday House RV will pay you a flat rate of 0.3 hours to cover your labor costs.

If the Quick Disconnect requires replacement, the dealer should order a replacement Quick Disconnect from Holiday House RV, inform Holiday House RV of the VIN for the travel trailer receiving the replacement, and return the defective Quick Disconnect to Holiday House RV (Holiday House RV will reimburse you for the reasonable shipping costs incurred in returning the defective Quick Disconnect).

Holiday House RV will then ship the new Quick Disconnect directly to the dealer at no charge to the dealer. Please note that in the event of any supply challenges, there may be some delay in obtaining a replacement Quick Disconnect from Holiday House RV. If a replacement Quick Disconnect is not readily available, Holiday House RV will promptly ship the Quick Disconnect to the dealer once it becomes available. The dealer should then promptly contact the retail owner to schedule an appointment to replace the defective Quick Disconnect pursuant to this recall.

If the dealer has a replacement Quick Disconnect available in its inventory, the dealer may instead elect to replace the defective Quick Disconnect with one available in its inventory. In addition, if a Quick Disconnect is readily available from a local company or distributor, the dealer may elect to purchase a replacement Quick Disconnect. In the event that a dealer replaces a defective Quick Disconnect that is subject to this recall with one from its inventory, or chooses to purchase a replacement Quick Disconnect from a local company or distributor, then Holiday House RV will promptly reimburse the dealer for the costs incurred by the dealer in purchasing the replacement Quick Disconnect, provided however, that the dealer provides Holiday House RV with a receipt showing the amount paid by the dealer for the replacement Quick Disconnect, and informs Holiday House RV of the VIN number of the affected travel trailer. **Please note that the dealer may not replace a defective Quick Disconnect with an Enerco or Flex-Tech Quick Disconnect.**

Retail owners can eliminate any potential risk to safety by turning off the propane bottles until the remedy is completed. If you, as the dealer, notice that a customer's Quick Disconnect is subject to this recall, but a replacement Quick Disconnect is not readily available, you should turn off the LP gas at the LP bottles until the remedy is completed. In addition, if you are housing the travel trailer at your facility, do not park the travel trailer in an enclosed or poorly-ventilated area, at or near any ignition sources, or near any buildings, materials or other areas which are prone to catch fire.

Other Important Information

If you sold any 2021-2022 18RB, 24TB, or 27RQ travel trailers, please contact the owner(s) immediately to inform him/her/them of this recall.

It is a violation of federal law for you to sell or lease the products covered by this recall until the defect or noncompliance is remedied. Substantial penalties apply to violations of this law.

In addition to this letter, enclosed for your reference is a copy of the Owner Notification Letter which Holiday House RV has sent to owners of the affected vehicles. Also enclosed is a copy of the “Remedy Instructions” which provides dealers with a step-by-step guide on how to properly remove and replace defective Quick Disconnects which are subject to this recall.

We certainly regret this inconvenience, but the safety of our customers is our most important priority. Should you have any questions regarding this recall, please call us at (574) 206-0016.

Sincerely,

Holiday House RV

Enc.