



January < >, 2023

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN <XXXXXXXXXXXXXXXXXXXX>.

Dear <First Name Last Name>

Xos

3550 Tyburn St.
Los Angeles, CA 90065
www.xostrucks.com

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Xos, Inc. has decided that a defect which relates to motor vehicle safety may exist in your vehicle, with the VIN shown above. We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment is to provide you with the highest level of service and support.

**2021-2022 Xos SV05
2021 Xos RM01 and SA01
Improperly Routed Brake
Lines**

What is the issue?

Brake lines may have been incorrectly routed and installed with incorrect lengths during installation in manufacturing. Brake line routing and length may result in compromise to the integrity of the brake lines, presenting a risk of brake fluid leak.

**NHTSA Recall No. 22V-881
Xos Recall No. REC-001-22**

What is the risk?

A brake fluid leak that remains undetected or unaddressed can lead to an increase in stopping distance, which may increase the risk of a crash.

What will Xos do?

Xos will inspect the potentially impacted vehicles and complete necessary repairs free of charge. For most vehicles, the time required to complete the repair will be less than one hour.

What should you do?

The Xos Customer Experience team will contact you to schedule your inspection and repair as necessary. Please feel free to reach out to support@xostrucks.com or give us a call at 1-855-909-4407, if you have any questions. Please note that Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Do you have other questions?

If you have further questions, please call Xos Customer Experience at 1-855-909-4407. For additional information please visit [NHTSA.gov/recalls](https://www.nhtsa.gov/recalls). If you believe that Xos has failed or is unable to remedy the defect within a reasonable time or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153) or visit [safercar.gov](https://www.safercar.gov).

Thank you for your attention to this important matter. The quality and safety of your vehicle is of the utmost importance to us.

Xos