



IC Bus, LLC  
2701 Navistar Drive  
Lisle, IL 60532 USA

navistar.com



A NAVISTAR COMPANY

JANUARY 2023

## IMPORTANT SAFETY RECALL 22525 NHTSA RECALL NO. 22V-870

This notice applies to your vehicle identified on the enclosed card.

Dear IC Bus Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain 2023 CE, EV, RE school bus models built 02/21/2022 thru 08/17/2022.

### **REASON FOR THIS RECALL**

A specific hex flange lock nut used in several, but not all, steering and/or suspension locations may have not been properly formed and heat treated to Navistar's specifications and can result in a loss of joint tension as the vehicle ages.

### **RISK TO MOTOR VEHICLE SAFETY**

A loss of joint tension in these joints may affect vehicle handling and could contribute to a vehicle crash.

### **DEFECT REMEDY**

The repair will involve replacement of the hex flange lock nuts on the affected joints on your vehicle. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 45 minutes to 1 hour 45 minutes complete.

### **ACTIONS YOU SHOULD TAKE**

**If you own this vehicle**, please schedule an appointment with any IC Bus dealer to have your vehicle repaired. You can find your nearest dealer by using the dealer locator at <http://www.icbus.com> or by calling 1-800-448-7825.

**If you have already paid for repairs prior to this notice that corrected the defect**, you may be eligible for reimbursement of certain repair expenses if they occurred

11/23/2021 thru 01/30/2023. **Present your original repair paperwork and proof of payment to any IC Bus dealer and your eligibility will be reviewed.** You may also submit a claim using the enclosed Request for Reimbursement card.

**If you are the lessor of this vehicle**, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

**If you do not own this vehicle**, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

### **IF YOU NEED ASSISTANCE**

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**IC Bus, LLC**