

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS6450  
URGENT - DISTRIBUTE IMMEDIATELY

Date: February 15, 2023

Subject: N222373321 - Safety Recall  
Rear View Camera Intermittent or Inoperative

Models: 2019 Cadillac XT4  
Equipped with VISION-360 VIEW, MONO, HD DIGITAL (RPO UV2)

To: All General Motors Dealers

General Motors is releasing Safety Recall N222373321 today. The total number of U.S. vehicles involved is approximately 699. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery November 23, 2022. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

**Frequently Asked Questions Document (FAQs)**

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

**Working Capital Assistance Program (WCAP) Eligibility**

Vehicles which were in dealer inventory at the time of this bulletin release were eligible for WCA. Please refer to the attached bulletin and GlobalConnect Message GCUS-9-9188 for additional information.

**Customer Letter Mailing**

The customer letter mailing will begin in March, 2023.

**Global Warranty Management (GWM)**

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated February 15, 2023. A Stock VIN list is not included as our records show there are no vehicles in dealer new inventory. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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