



**Audi**

# AUDI DEALER COMMUNICATION

## Repair Available – Safety Recall 90V2 / Gateway Control Module

**This notice is for:**

- |                    |                   |                          |
|--------------------|-------------------|--------------------------|
| ✓ Dealer Principal | ✓ Service Manager | ✓ Warranty Administrator |
| ✓ General Manager  | ✓ Parts Manager   | ✓ Technicians            |
| ✓ Sales Managers   | ✓ Service Advisor |                          |

**Date:** January 19, 2023

**Issue:** If liquid reaches and enters the gateway control module located under the rear middle seat, usually due to a liquid spill on the rear seats, it is being switched off as part of the safety concept. Water/liquid ingress into the gateway control module may lead to various internal errors due to short circuits within the control unit.

The gateway control module has a safety concept in case implausible signals are detected in the control unit. If such implausible signals are detected, the gateway switches off its function in order to avoid unwanted vehicle reactions. The vehicle remains steerable and the brake system is fully operable. The engine goes into emergency mode and remains in operation with reduced power. Unexpected reduced engine power may create an increased risk of a crash in certain driving situations.

**Precautions**

Several warning messages will appear if the gateway control module shuts down. The error messages occur due to the interrupted communication between several systems. Even though several systems are displaying a malfunction, not all of these systems are impacted. Customers seeing error messages are advised to make arrangements to have the vehicle diagnosed/repared by an authorized Audi dealer without delay.

**Repair:**

- REPAIR AVAILABLE – January 20, 2023 - Install a protective cover for the gateway control module which will protect the part from liquid ingress DESCRIPTION
- See ELSA/ServiceNet for complete repair & claiming instructions
- Check daily campaign open inventory report or OMD for affected vehicles in inventory
- Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:**

Dealers will be sent an initial allocation prior to customer notification. If no initial allocation was received, please reference the Repair Projection Tool to view your potential VIN population. Parts will be managed with a weekly Upper Order Limit. Please see Parts On Command (POC) for your Upper Order Limit quantity.

**Affected Vehicles**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2020	2022	A6 ALLROAD	2,227
USA	2019	2022	A6 SEDAN	32,585
USA	2019	2022	A7	8,915
USA	2021	2022	RS6 AVANT	2,152
USA	2021	2022	RS7	1,809
USA	2020	2022	S6 SEDAN	1,781

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

USA	2020	2022	S7	1,414
CAN	2020	2022	A6 ALLROAD	227
CAN	2019	2022	A6 SEDAN	1,236
CAN	2019	2022	A7	1,087
CAN	2021	2022	RS6 AVANT	601
CAN	2021	2022	RS7	288
CAN	2020	2022	S6 SEDAN	154
CAN	2020	2022	S7	166

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
  - Owner mailing – January 2023

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory:** It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

**Pre-Owned Vehicles in Dealer Inventory:** Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**