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JANUARY 2023

IMPORTANT SAFETY RECALL 22522 INTERIM NOTICE NHTSA RECALL NO. 22V-849

This notice applies to your vehicle identified on the enclosed card.

Dear INTERNATIONAL® Customer.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain 2021 thru 2023 eMV series trucks built 12/08/2020 thru 10/14/2022 with feature codes 0008TLC (210 kWh Total Battery Capacity) or 0008TLD (315 kWh Total Battery Capacity).

REASON FOR THIS RECALL

The high voltage positive cables from the battery packs to the Manual Service Disconnects (MSDs) may have incorrect identification marking tape that indicates a lower level 2 isolation (MSD removal) instead of indicating a level 3 isolation (battery fuse removal).

RISK TO MOTOR VEHICLE SAFETY

An incorrectly identified cable may indicate to a first responder, technician, or customer that the cable is deenergized, when it may not be, possibly increasing the risk of electrical shock resulting in personal injury or death.

DEFECT REMEDY

A final remedy has been determined. Parts have been ordered and will be available in late-January. When parts become available, you will be notified of additional actions you should take.

ACTIONS YOU SHOULD TAKE

To minimize the potential risk of this defect in the interim period, please assume all high voltage cables, regardless of identification marking tape colors, can only be deenergized by performing a level 3 isolation (battery fuse removal).

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

IF YOU NEED FURTHER ASSISTANCE

Refer to the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

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