



Navistar, Inc.
2701 Navistar Drive
Lisle, IL 60532 USA

navistar.com



A NAVISTAR COMPANY

IMPORTANT SAFETY RECALL 22522

NHTSA RECALL NO. 22V-849

This notice applies to your vehicle identified on the enclosed card.

Dear INTERNATIONAL® Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain 2021 thru 2023 eMV series trucks built 12/08/2020 thru 10/14/2022 with feature codes 0008TLC (210 kWh Total Battery Capacity) or 0008TLD (315 kWh Total Battery Capacity).

REASON FOR THIS RECALL

The high voltage positive cables from the battery packs to the Manual Service Disconnects (MSDs) may have incorrect identification marking tape that indicates a lower level 2 isolation (MSD removal) instead of indicating a level 3 isolation (battery fuse removal).

RISK TO MOTOR VEHICLE SAFETY

An incorrectly identified cable may indicate to a first responder, technician, or customer that the cable is deenergized when it may not be, increasing the risk of electrical shock resulting in personal injury or death.

DEFECT REMEDY

The repair will involve replacing the incorrect blue identification tape on the high voltage cables with the correct white tape. Dealers now have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 4 hours and 20 minutes to complete.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any INTERNATIONAL® dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.internationaltrucks.com>.

MARCH 2023

If you have already paid for repairs prior to this notice that corrected the defect, you may be eligible for reimbursement of certain repair expenses if they occurred 11/17/2021 thru 04/01/2023. Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED FURTHER ASSISTANCE

If you believe that Navistar has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

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