

U.S. Department of Transportation

# National Highway Traffic Safety Administration

November 16, 2022

Melissa McAlpine Counsel Product Safety Indian Motorcycle Company 2100 Hwy 55 Medina, MN 55340

Subject: Fuel Pump May Fail

Dear Melissa McAlpine:

This letter serves to acknowledge Indian Motorcycle Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

INDIAN/CHIEF/2022

INDIAN/CHIEF BOBBER/2022

INDIAN/CHIEF BOBBER DARK HORSE/2022

INDIAN/CHIEF DARK HORSE/2022

INDIAN/SCOUT/2021-2022

INDIAN/SCOUT BOBBER/2021-2022

INDIAN/SCOUT BOBBER ICON/2021-2022

INDIAN/SCOUT BOBBER SIXTY/2021-2022

INDIAN/SCOUT BOBBER TWENTY/2021-2022

INDIAN/SCOUT ICON/2021-2022

INDIAN/SCOUT ROGUE/2022

INDIAN/SCOUT ROGUE SIXTY/2022

INDIAN/SCOUT SIXTY/2021-2022

INDIAN/SUPER CHIEF/2022

INDIAN/SUPER CHIEF LIMITED/2022

Mfr's Report Date: November 11, 2022

NHTSA Campaign Number: 22V-837

#### **Components:**

FUEL SYSTEM, GASOLINE: DELIVERY: FUEL PUMP

**Potential Number of Units Affected:** 7.811

## **Problem Description:**

Indian Motorcycle Company (Indian) is recalling certain 2021-2022 Scout, Scout Bobber Sixty, Scout Bobber, Scout Icon, Scout Sixty, Scout Bobber Twenty, Scout Bobber Icon, 2022 Scout Rogue Sixty, Chief, Chief Bobber, Chief Bobber Dark Horse, Chief Dark Horse, Scout Rogue, Super Chief, and Super Chief Limited motorcycles. The fuel pump may fail while riding.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-107ES 22V-837

### **Consequence:**

Fuel pump failure can cause an engine stall, increasing the risk of a crash.

#### Remedy:

Dealers will replace the fuel pump and the fuel pump seal, free of charge. Owner notification letters are expected to be mailed December 2, 2022. Owners may contact Indian customer service at 1-877-204-3697. Indian's number for this recall is I-22-06.

#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

## Please ensure the following requirements are met:

As required in Part 573.6, please amend the chronology to provide a summary of all warranty claims with their dates of receipt. If claim count exceeds 10 claims, please provide the total number of claims, and a receipt date range for those claims.

AMENDED 573 REQUIRED.

Per the requirements of 49 USC 30119, please provide the part number, and description of the fuel pump involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Indian Motorcycle Company's contact for this recall will be Emily C. Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

