

IMPORTANT SAFETY RECALL INFORMATION

Issued in Accordance
With Federal Law



URGENT SAFETY RECALL NOTICE

Your 2021 DODGE RAM 2500 BIG HORN CREW CAB 4X4 is under recall for 6.7L Ram Heavy Duty Truck Transmission Dipstick.

To schedule your recall repair contact your dealership or the FCA US Recall Team at [1-800-853-1403](tel:1-800-853-1403).

Recall notice issued to:



Vehicle information:

VIN



2021 DODGE RAM 2500 BIG HORN CREW CAB 4X4

Recall information: ZA3/NHTSA 22V-835

Visit recalls.mopar.com for more information or call the FCA US Recall Team at [1-800-853-1403](tel:1-800-853-1403)

Details of the Recall

The transmission on your vehicle may experience a buildup of pressure and heat inside the transmission. This can result in transmission fluid being expelled from the dipstick tube, which may come in contact with ignition sources within the engine compartment and cause a fire without warning.

FCA US will repair your vehicle free of charge (parts and labor). To do this, your dealer will replace the transmission dip stick and the transmission vent hose. The estimated repair time is 30 minutes. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which may require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience. Please bring this letter with you to your dealership.

How do I schedule my [FREE](#) repair?

- ◆ Simply contact your Chrysler, Jeep®, Dodge or RAM dealer right away to schedule a service appointment.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations

FCA US LLC Team

1-800-853-1403

recalls.mopar.com