

Part 573 Safety Recall Report

22V-825

Manufacturer Name : Ford Motor Company**Submission Date :** NOV 03, 2022**NHTSA Recall No. :** 22V-825**Manufacturer Recall No. :** 22C27**Manufacturer Information :**

Manufacturer Name : Ford Motor Company

Address : 330 Town Center Drive

Suite 500 Dearborn MI 48126-2738

Company phone : 1-866-436-7332

Population :

Number of potentially involved : 47,046

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2022 Ford Bronco

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : GAS

Descriptive Information : Affected vehicles are equipped with rear view camera systems and 8 inch screen displays.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

47,046 Bronco vehicles are affected.

Production Dates : SEP 23, 2020 - MAY 18, 2022

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : The rear view camera image meeting the requirements of FMVSS 111 S5.5 may be displayed after a backing event has ended.

FMVSS 1 : 111 - Rear visibility

FMVSS 2 : NR

Description of the Safety Risk : The reappearance of the rear view image may distract the driver, increasing the risk of a crash.

Description of the Cause : The SYNC software was not properly configured for when the driver operates the vehicle in 4-Low mode.

Identification of Any Warning N/A
that can Occur :

Involved Components :

Component Name 1 : SYNC Software

Component Description : 2021-2022 Bronco

Component Part Number : MU5T-14G682-LD

Component Name 2 : SYNC Software

Component Description : 2021-2022 Bronco

Component Part Number : MU5T-14G682-MD

Component Name 3 : SYNC Software

Component Description : 2021-2022 Bronco

Component Part Number : MU5T-14G682-LH

Component Name 4 : SYNC Software

Component Description : 2021-2022 Bronco

Component Part Number : MU5T-14G682-MH

Component Name 5 : SYNC Software

Component Description : 2021-2022 Bronco

Component Part Number : MU5T-14G682-LP

Component Name 6 : SYNC Software

Component Description : 2021-2022 Bronco

Component Part Number : MU5T-14G682-MP

Supplier Identification :

Component Manufacturer

Name : Ford Motor Company
Address : One American Road
Dearborn Michigan 48126
Country : United States

Chronology :

See chronology in attachment.

Description of Remedy :

Description of Remedy Program : The remedy for this program is a SYNC module software update which properly configures the SYNC system for vehicle usage in 4-Low mode and corrects this issue. Ford will utilize Ford Power-Up (Over-The-Air) deployment to update the SYNC module software for affected vehicles. Alternatively, owners will have the option to take their vehicle to a Ford or Lincoln dealer to complete the software update. There will be no charge for this service.

Ford provided the general reimbursement plan for the cost of remedies paid for by vehicle owners prior to notification of a safety recall in May 2021. The ending date for reimbursement eligibility is estimated to be January 15, 2023.

Ford will forward a copy of the notification letters to dealers to the agency when available.

How Remedy Component Differs from Recalled Component : The recalled vehicles will receive a SYNC module software update to OTA v1.5.6 or v1.5.7 that properly configures the SYNC system for vehicle usage in 4-Low mode.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Notification to dealers is expected to occur by December 16, 2022. Mailing of owner notification letters is expected to begin December 19, 2022 and is expected to be completed by December 23, 2022.

Planned Dealer Notification Date : DEC 16, 2022 - DEC 16, 2022

Planned Owner Notification Date : DEC 19, 2022 - DEC 23, 2022

* NR - Not Reported