

Part 573 Safety Recall Report

22V-824

Manufacturer Name : Quality Trailers Ohio, Inc.**Submission Date :** NOV 10, 2022**NHTSA Recall No. :** 22V-824**Manufacturer Recall No. :** NR**Manufacturer Information :****Population :****Manufacturer Name :** Quality Trailers Ohio, Inc.**Number of potentially involved :** 534**Address :** 1664 SALEM PARKWAY WEST
SALEM OH 44460**Estimated percentage with defect :** 40 %**Company phone :** 999**Vehicle Information :****Vehicle 1 :** 2022-2022 Quality A, AW, B, DH**Vehicle Type :** TRAILERS**Body Style :****Power Train :** NR

Descriptive Information : Product Recall for the 2(5/16)" A-Frame Coupler received. There are 3 welds on the underside of the coupler that may have only been tack welded instead of a solid weld. Any trailer with a weld on A-Frame 2(5/16)" Coupler may possibly be affected - although no defects were found in our product inventory.

Models Affected: AW (Wood Deck Car Hauler), A (Diamond Deck Car Hauler), Tandem B (Tandem Axle Landscape Trailer), and Economy Series DH (Wood Deck Equipment Trailer).

Possible Affected GVWR: 7,000, 8500, 9,990

Possible Affected Lengths: 12', 14', 16', 18', 20', 22', 24'

Production Dates : DEC 06, 2021 - MAR 11, 2022**VIN Range 1 : Begin :** 7RA1A2028NS000382 **End :** 7RA1B1629NS004715 ☒ Not sequential**Description of Defect :**

Description of the Defect : There are 3 welds on the underside of the coupler that may have only been tack welded instead of a solid weld (incomplete weld on the bottom side of coupler)..

FMVSS 1 : NR**FMVSS 2 :** NR

Description of the Safety Risk : The welds on the bottom side of the coupler could break causing possible disconnect with tow vehicle increasing the risk of a crash.

Description of the Cause : NR

Identification of Any Warning NR
that can Occur :

Involved Components :

Component Name 1 : A-Frame 2(5/16)" Coupler

Component Description : Weld On A-Frame 2(5/16)" Coupler

Component Part Number : CA-5400-O

Supplier Identification :

Component Manufacturer

Name : Pacific Trailer Products Inc.

Address : 19215 SE 34th St
Suite 106 #345 Camas 98607

Country : United States

Chronology :

Received Product on 12/6/21 - Received Product Recall via mail early March 2022 - Checked Inventory found no defective couplers, but e-mailed our dealers with information on the recall on 3/11/22.

We have received 0 warranty claims.

11/14/22 - contacting dealers with purchased units to determine the units that have sold or are still on their location.

Will send out recall letters to all retail customers who have purchased possibly affected units based upon this information.

Description of Remedy :

Description of Remedy Program : Recall letters with information on defect will be mailed to retail customers who may be affected by the defective coupler. Quality Trailers will repair defect free of charge to the customers at our location in Salem, OH. If repairs were done by the customer prior to us sending the recall notice, we will reimburse them for the cost incurred up to \$150.00 per affected trailer. A receipt and pictures of the defect must be received by Quality Trailers to receive a reimbursement for repairs done by anyone other than Quality Trailers.

How Remedy Component Differs from Recalled Component : The remedy component will have solid welds where the defective component will only be spot welded in the 3 locations identified by the coupler's manufacturer.

Identify How/When Recall Condition was Corrected in Production :	Once notified of the defect, all couplers located at our facility were inspected with NO defects found. Dealers were contacted regarding any units delivered prior to our notification of the defect.
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Recall Schedule :

Description of Recall Schedule :	Dealers will be contacted again (first contact 3/11/22 with no responses) on 11/14/22 with a list of units that may be potentially affected by the coupler recall requesting customer information for each of the customers attached to each unit. Upon receiving this information, we will send recall letters to each of the retail customers on 11/21/22.
Planned Dealer Notification Date :	NOV 14, 2022 - NOV 14, 2022
Planned Owner Notification Date :	NOV 21, 2022 - NOV 25, 2022

* NR - Not Reported