

April 18, 2023

#### IMPORTANT SAFETY RECALL NHTSA Recall# 22V-821

# This notice applies to your vehicles with the following VIN's



Dear Wabash Customer,

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Wabash has decided that a defect, which relates to motor vehicle safety, exists in certain 2020-2021 model year Bulk Tank International vehicles equipped with Dexter #702887 steer arm configuration on the Smart Steer 2.0 self-steer axle.

# **Description of Defect:**

The steer arm on the Dexter Smart Steer 2.0 self-steer axle lift axle has the potential to fracture.

#### **Risk to Motor Vehicle Safety:**

The fractured steer arm and tie rod can separate and fall to the ground, increasing the risk of crash or injury.

# Precautions You Should Take:

The condition of the steer arm typically will not be apparent during routine inspections. A visual inspection is needed to see if the steer arm is fractured. We feel that this inspection should take place as soon as practical, but not to exceed your normal PM cycle.

#### Remedy:

Enclosed with this notification is Wabash Technical Bulletin TSBIMT1001. The equipment listed within should be inspected and remedied per the instructions described in TSBIMT1001 as soon as practical. This repair should take approximately 6 hours and will be performed at no cost to the owner. The owner may perform this recall and be reimbursed by Wabash, or you may contact your nearest Wabash Warranty Provider for assistance.

If you need assistance locating your nearest Wabash Warranty Provider, you may search the link <u>https://onewabash.com/location-search/locations</u> or contact the Wabash Warranty Department at 920-322-1041, Monday – Friday, 7:00am – 4:00pm, CT. for personal assistance.

### If Already Remedied:

If this repair has been performed at cost to the owner prior to receipt of this notification, the owner may be eligible to receive reimbursement for the cost of obtaining a prenotification remedy of the problem associated with this recall. For more information, contact the Wabash Warranty Department at 920-322-1041, Monday – Friday, 7:00am – 4:00pm, CT.

#### For Further Assistance:

If you have additional questions regarding this recall, please contact the Wabash Warranty Department at 920-322-1041, Monday – Friday, 7:00am – 4:00pm, CT.

If after contacting Wabash, you are not satisfied we have done our best to remedy this recall without charge and within a reasonable time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590 or call the toll-free vehicle safety hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <a href="http://www.safercar.gov">http://www.safercar.gov</a>.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within 10 days to comply with federal regulations.

# If you are no longer own the vehicle:

Wabash would appreciate knowing the name and address of the new owner, if known by you. You can provide such information via email to Rick.Kostro@onewabash.com

We apologize for any inconvenience caused by this safety recall.

Thank you,

Mike Jones Corp. Warranty Manager Wabash National 1000 Sagamore Parkway S Lafayette, IN 47905

Attachments:

1. Recall Remedy Instructions