

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: BMW Recall 22V-xxx: Windshield Seal - Update 11/2/2022
Date: Wednesday, November 2, 2022 9:43:30 AM

Publish Date: November 2, 2022
From: Technical Service
Expiration Date: November 16, 2022

DCSnet Message
Urgent



Subject: **BMW Recall 22V-xxx: Windshield Seal - Update 11/2/2022**

BMW AG has issued a Delivery Stop (effective October 19, 2022) on a small number of Model Year 2023 BMW vehicles that were produced on September 20, 2022.

As of November 2, 2022, this delivery stop has been upgraded to a safety recall.

The windshield may not have been properly sealed to the vehicle during assembly.

The Recall Notice and Q&A have been attached for further information.

The bulletin (B51 18 22) will be updated shortly.

Sincerely,
Technical Service

Attachments: [B511822 Recall Notice\[1667394827406\].pdf](#)
 [B511822_22V-xyz-FAQ-\(02Nov2022\)\[1667394827406\].pdf](#)
 [B511822_V2\[1667394827406\].pdf](#) [B511822 Recall Notice\[1667394827406\].pdf](#)
[B511822_22V-xyz-FAQ-\(02Nov2022\)\[1667394827406\].pdf](#)
[B511822_V2\[1667394827406\].pdf](#)

Recipients: BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel
BMW SAV (Light Trucks), All Offering, All Region, All Areas, All Departments, All Personnel
BMW Passenger Cars, CC-All
BMW SAV (Light Trucks) CC-All



SIB 51 18 22

2022-11-02

RECALL 22V-XXX: WINDSHIELD SEAL

This Service Information Bulletin (Revision 01) replaces SI B51 18 22 dated October 19, 2022.

What's New:

- This has been upgraded to a safety recall
- Situation section has been updated
- New attachments

MODEL

E-Series	Model Description	Production Date
G05	X5 Sports Activity Vehicle	9/20/2022
G07	X7 Sports Activity Vehicle	9/20/2022

AFFECTED VEHICLES

Vehicles which require this Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

SITUATION

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Supporting Materials

[picture_as_pdf B511822_22V-xyz-FAQ-\(02Nov2022\).pdf](#)

[picture_as_pdf B511822 Recall Notice.pdf](#)

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 22V-xxx: Windshield Seal – B51 18 22

BMW AG has issued a Delivery Stop (effective October 19, 2022) on a small number of Model Year 2023 BMW vehicles that were produced on September 20, 2022.

As of November 2, 2022, this delivery stop has been upgraded to a safety recall.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

**Safety Recall
22V-xyz
Windshield Seal
Model Year 2023
BMW X5, SAV, X7 SAV
Issue Date: 11/02/2022**

- Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?**
A small number of Model Year 2023 BMW X5 SAV and X7 SAV models in the US are potentially affected.
- Q2. What is the specific issue?**
The windshield may not have been properly sealed to the vehicle during assembly.
- Q3. Why are other models / vehicles not included in this Safety Recall?**
Other models have a windshield that was properly sealed during vehicle assembly.
- Q4. Can I continue to drive my vehicle?**
Yes. However, when you are notified by BMW of this Safety Recall, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall). **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**
- Q5. How did BMW Group become aware of the issue?**
BMW Group became aware of the issue through its quality control procedures.
- Q6. How will I be informed of this Safety Recall?**
Owners of potentially affected vehicles will be notified via First Class mail and requested to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at [bmwusa.com/dealer](https://www.bmwusa.com/dealer).
- To ensure BMW has your recent contact and vehicle information, owners should visit [bmwusa.com/recall](https://www.bmwusa.com/recall) and click on “**Manage recall notices and contact information**”.
- Q7. How will my vehicle be remedied?**
The windshield seal will be inspected and, if necessary, the windshield will be removed and reattached with an updated seal for free and should take about two to three hours.
- Q8. Do I have to wait for BMW to contact me to have the remedy performed?**
Yes. We are in the process of implementing this Safety Recall campaign to ensure that the necessary parts are at the BMW centers. For the latest updates to this Safety Recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall).