VOLKSWAGEN DEALER COMMUNICATION

CAMPAIGN CLOSURE – Compliance Recall 45J8 / TPMS Software

This notice is for:

Dealer Principal General Manager

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✓ Sales Managers

Service Manager Parts Manager

- ~ Service Consultant
- Warranty Administrator
- Technicians

Date: December 06, 2022

Please note: The factory has identified a group of vehicles in this recall that already have Summary: the updated software present. As a result, the 45J8 code will show CLOSED in ELSA for those vehicles.

> Volkswagen will be notifying customers affected by this closure via first-class mail to let them know nothing further is needed for their vehicle under this campaign.

> As a reminder, dealers should check ELSA for open campaigns when scheduling customers and again on the day of repair before performing any work.

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.