


RECALL 22V813 / 2022-622 REMEDY INSTRUCTIONS

	Make(s): MANY, SEE BELOW Model(s): MANY, SEE BELOW Model Year(s): 2019 - 2022	Repair Code: RC-672-13-00-004267 Allotted Time: 1.50 HRS. Inspection Code: RC-672-05-00-004266 Allotted Time: .1.0 HRS.
	Concern: On certain vehicles, the floating cross-member may have been installed whereas it may not fully engage and support the holding tank.	Photo(s) Required YES, PRE & POST Prior Authorization Required: YES Part(s) Kit Number: N/A Part(s) Return: N/A

Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

CERTAIN: 2019 – 2020 – CHAPARRAL LITE - CLF30BHS

CERTAIN: 2020 – 2021 – CHAPARRAL LITE, CHAPARRAL, SHASTA PHOENIX & BROOKSTONE - CLF284RL, CHF367BH, SPF367BH & BKF398MBL

CERTAIN: 2020 – 2022 – CHAPARRAL - CHF373MBRB

CERTAIN: 2020 – SHASTA PHOENIX - SPF25MK, SPF381RE & SPF392BL

CERTAIN: 2021 - CHAPARRAL LITE, CHAPARRAL, SHASTA PHOENIX & BROOKSTONE - CLF30RLS, CHF360IBL, SPF274BH & BKF290RL

INSPECTION:

STEP 1: LOCATE AND REMOVE THE WASTE WATER (GREY AND BLACK WATER TANKS) UNDERBELLY PANEL(S);

STEP 2: INSPECT **ALL** WASTE WATER (GREY AND BLACK WATER TANKS) STEEL CROSS MEMBERS THAT HOLD THE TANK INTO THE UNDERBELLY;

- **EXCESSIVE GAP:** A GAP IN WHICH THE WASTE TANK(S) MAY DISLODGE FROM THE FLOATING CROSS MEMBER AND FALL;
- INSPECT THE FLOATING CROSS-MEMBER(S) FOR A MINIMUM OF TWO SELF-TAPPING FASTENERS IN EACH END;
- INSPECT THE FLOATING CROSS-MEMBER(S) FOR EXCESSIVE GAP BETWEEN THE WASTE TANK AND THE STEEL CROSS MEMBER(S);
- IF THE WASTE WATER TANK(S) HAVE EXCESSIVE GAP
 - TAKE PHOTO'S OF EXCESSIVE GAP
 - INDICATE MEASUREMENT BETWEEN HOLDING TANK(S) AND FLOATING CROSS MEMBER(S)
 - SUBMIT FOR REMEDY PRIOR AUTHORIZATION REVIEW;
- IF THERE ARE NOT AT LEAST TWO (2) FASTENERS IN EACH END OF THE FLOATING CROSS MEMBER(S), MOVE ON TO REMEDY;
 - TAKE PHOTO'S OF MISSING FASTENER(S)
 - SUBMIT FOR REMEDY PRIOR AUTHORIZATION REVIEW;
- IF THERE IS NOT EXCESSIVE GAP BETWEEN THE FLOATING CROSS MEMBER(S) AND THE WASTE WATER TANK(S) **AND** IF THERE ARE TWO (2) FASTENER(S) IN EACH END OF THE FLOATING CROSS MEMBER(S) THEN REPLACE UNDERBELLY PANELS;
- CLAIM INSPECTION CODE ONLY.

REMEDY:

THE UNDERBELLY PANEL SHOULD ALREADY BE OUT OF THE WAY SINCE YOU HAVE INSPECTED AND ARE NOW INTO REMEDY. ADDITIONALLY, ENSURE THE WASTE WATER HOLDING TANK(S) ARE PROPERLY EMPTIED.

STEP 1: WASTE WATER TANK(S) THAT HAVE EXCESSIVE GAP;

- REMOVE AND SET ASIDE THE SELF-TAPPING FASTENER(S) FROM THE FLOATING CROSS MEMBERS EACH END;
 - THERE SHOULD BE A TOTAL OF FOUR (4) SELF-TAPPING FASTENER(S) TO REMOVE;
 - IF LESS THAN FOUR (4), RETRIEVE ADDITIONAL SELF-TAPPING FASTENER(S) THE SAME SIZE AS WHAT WAS REMOVED AND SET ASIDE FOR REINSTALLATION THE CORRECT AMOUNT OF FASTENERS;

STEP 2: REINSTALL THE FLOATING CROSS MEMBER;

- PUSH THE FLOATING CROSS MEMBER TIGHTLY AGAINST THE HOLDING TANK(S) YOU ARE WORKING WITH;
- REINSTALL THE FOUR (4) SELF-TAPPING FASTENER(S) THROUGH THE FLOATING CROSS MEMBER AND INTO THE CHASSIS;

STEP 3: REINSTALL THE UNDERBELLY PANELING;

STEP 4: CLAIM REPAIR CODE FOR REMEDY.