



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 2, 2022

Mr. Mike Becker
Director of Corporate Compliance
Forest River, Inc.
2324 Century Drive
Goshen, IN 46528

NEF-107KL
22V-813

Subject: Cross-Member May Not Retain Holding Tanks

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

COACHMEN/BROOKSTONE/2020-2021
COACHMEN/CHAPARRAL/2019-2022
COACHMEN/CHAPARRAL LITE/2019-2022
SHASTA/PHOENIX/2020-2021

Mfr's Report Date: October 31, 2022

NHTSA Campaign Number: 22V-813

Components:

EQUIPMENT:RECREATIONAL VEHICLE/TRAILER:PLUMBING:POTABLE:STORAGE TANK
STRUCTURE:FRAME AND MEMBERS

Potential Number of Units Affected: 2,018

Problem Description:

Forest River, Inc. (Forest River) is recalling certain 2020-2021 Coachmen Shasta Phoenix, Coachmen Brookstone, and 2019-2022 Coachmen Chaparral, and Chaparral Lite fifth wheels. The floating cross-member may not be installed correctly and fail to retain the holding tanks, causing the holding tanks to become dislodged.

Consequence:

A tank that becomes dislodged during transit increases the risk of a crash.

Remedy:

Dealers will inspect and relocate the cross-member as necessary, free of charge. Owner notification letters are expected to be mailed December 10, 2022. Owners may contact Forest River customer service at 1-574-825-7101. Forest River's number for this recall is 110-1561.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

As required in Part 573.6, please amend the chronology to provide a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt. If claim count exceeds 10 claims, please provide the total number of claims, and a receipt date range for those claims.

AMENDED 573 REQUIRED.

We have received Forest River's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Forest River, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement