



DATE: December 2022
TO: Micro Bird Distributors
SUBJECT: Recall 22-097-PUC /NHTSA # 22V812
FROM: Marie Claude Gagnon, Product Certification and Specification Specialist, Micro Bird Inc.

This notice is sent to you in accordance with the requirements of the Motor Vehicle Safety Act. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

Micro Bird has decided that a defect which relates to motor vehicle safety exists in 2019-2022 G5 electric buses.

In certain vehicles, the power steering pressure line may be inadequately connected to the brake Hydroboost unit, which may result in a leak or sudden loss of power steering fluid. Sudden loss of power steering fluid may result in a loss of power steering assist, requiring increased steering effort, and loss of power brake assist, requiring increased force on the pedal to brake, potentially resulting in increased stopping distance.

A sudden loss of power steering assist and power brake assist increases the risk of a crash.

To complete this recall, owners will contact you to make an appointment for repair. We recommend that you order a few correction kits so you can correct vehicles presenting the defect without any delay.

We request that you apply for reimbursement via the GOLs claim system with detailed invoices and list of repaired vehicles so we can update our files.

Micro Bird Corporation will provide instructions and parts, as well as reimburse labor to mitigate this recall at no charge.

The allotted time to inspect a vehicle is 0.3 hour, and if correction is necessary, 1.1 hour is allotted to correct the defect and clean the engine compartment.

Important: We want to remind you that recalled vehicles must be corrected before you sell, lease, or deliver them; vehicles returned at the end of a lease must be corrected before they can be offered for sale as used vehicles.

We apologize for any inconvenience this situation may cause and we thank you for your cooperation.