



November 2022

IMPORTANT SAFETY RECALL

NHTSA Recall #22V809

Pierce Recall #74B323

Dear Pierce Vehicle Owner:

Ref: Pierce Job# << Product Number>>

VIN: <<VIN>>

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Pierce has decided that a defect which relates to motor vehicle safety exists in certain Velocity, Enforcer, Arrow XT, Quantum & Dash CF Aerials manufactured between April 24, 2010 and October 13, 2022. Only 100' Rear Mount Aluminum Platform (RMAP) and 100' Mid Mount steel platform vehicles are affected. On these vehicles, components of the stokes basket mounting brackets may have been insufficiently welded, resulting in a weld that does not meet manufacturing criteria. Should the weld fail, the stokes basket mounting brackets are no longer supporting a secured stokes basket, increasing the risk of injury to the victim secured to the stokes basket.

! I M P O R T A N T !

- Your Pierce Vehicle is being recalled.
- You should contact your Pierce dealership service representative to schedule an appointment for the remedy.
- This service will be performed for you at **no charge**.

Why is a recall being conducted?

A weld on one or both stokes basket mounting brackets may experience a failure resulting in the stokes basket mounting brackets not properly supporting a secured stokes basket. If this condition occurs while the stokes basket is occupied, there is an increased risk of injury to the victim secured to the stokes basket.

What are we doing about the problem?

- Pierce will replace the affected stokes basket mounting brackets with new brackets that incorporate improved welding processes.
- The repair will be made at no cost to the customer.
- This repair should take no longer than thirty minutes to complete.

- What should you do?**
- Customers can continue to keep their vehicles in-service until the repair is completed. Until the repair is completed, **you should remove both the existing left hand and right hand stokes basket mounting brackets from your truck. You will be required to return the existing stokes basket mounting brackets to your Pierce dealership.**
 - To coordinate your repair, contact your Pierce dealership service representative.
 - If you have any questions or require further assistance, contact Pierce at 1-888-Y-PIERCE (1-888-974-3723).

What if you no longer own this vehicle? If you no longer own this vehicle, please contact Pierce at 1-888-Y-PIERCE (1-888-974-3723) to assist us in updating our records.

Who should you contact if you have further questions or concerns? If you have further questions, please contact Pierce at 1-888-Y-PIERCE (1-888-974-3723) to allow us to assist you.

If you have already paid to have your vehicle corrected for this condition, you may be eligible for reimbursement of the charges you paid for the repair. To learn more about what you need to do to obtain reimbursement, contact our service group at 1-888-Y-PIERCE (1-888-974-3723) and indicate you have a service and technical question.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE.,
Washington, DC 20590;
or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153);
or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

PIERCE MANUFACTURING INC.