



1055 N 625 W SHIPSHEWANA, IN 46565 PHONE: 260.214.4557 FAX: 574.203.0211

10/26/2022
RE: Lippert Recall

Dealer Partners:

We were notified by Lippert that they issued a recall on electric awnings 18' or less manufactured from 1/17/2022 through 6/14/2022. A possible 82,315 awnings are potentially involved at a 5% failure rate. The recall is from a bad weld causing a separation at the seam attached to the travel trailer. The failure could involve a separation of the seam causing the awning to drop. Sunset was notified that upon inspection, a separation of less than 6 inches would be a repair, 6" or more would be a replacement of the awning. If repair or replacement is needed Lippert will supply the necessary items to complete the repair or replace the faulty product. Lippert will reimburse all OEM's, dealers, mobile repair companies and/or consumers for all costs associated with inspection, repair and/or replacement of the affected awnings. Please send a warranty claim to Lippert with the inspection time, a photo of the awning affected, and a photo of the sticker on the awning. No pre-authorization is required.

If you need assistance in contacting customers, please notify us and we can help assist in contacting retail customers. I will be adding a recall tab to our website to help clarify the situation to our customers.

Thank You,

Bob Fish
VP Sales & Marketing

Any agreement binding on manufacturer must be in writing and signed by Merle Schmucker, Jonathan Yoder, or Bob Fish. Sunset Park RV reserves the right to change pricing or specifications without notice.