



**Automobili
Lamborghini S.p.A.**

Vs. riferimento
Vs. data
Oggetto
Data

**Recall Campaign:
Infotainment Main Unit Replacement on Lamborghini Urus MY 2022**
S. Agata Bolognese, Italy, December 16th, 2022

Via Modena, 12
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Bolognese
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Dear valued Lamborghini Sales and Service Manager,

In the course of continuous product monitoring and internal tests, Automobili Lamborghini S.p.A. has determined that a non-compliance defect that relates to motor vehicle safety exists in certain 2022 Urus vehicles.

It has been determined that due to a hardware issue, the infotainment main unit in the center console may become damaged when the driver turns off the vehicle and the main unit shuts down. Upon the next start, the damaged infotainment unit would not work. In this case, all functionalities including the rear-view camera image would not be available. In this case, the vehicle does not comply with the requirements of Federal Motor Vehicle Safety Standard number 111, "Rear Visibility".

For the reasons listed above, Automobili Lamborghini decided to launch a non-compliance recall campaign in Unites States and Canada to rework the involved cars. The repair instructions are now available on the DMS section "Service and Recall Campaigns" as well as on LIASS.

In order to further support you in answering questions to your customers, we are attaching the FAQ (Frequent Asked Question) you must observe. Since these activities are extremely important, we are confident you will make every effort to ensure that the vehicles are repaired in the shortest time possible. For further information, please do not hesitate to contact your responsible Area Manager.

Every affected inventory vehicle must be **REMEDIED BEFORE DELIVERY TO CONSUMERS**. Therefore, please carry out following Stop Sale/Stop Delivery immediately.

Capitale Sociale
€ 130.000.000
R.E.A. Bologna 259882
Codice Fiscale 03049840378
Partita I.V.A IT00591801204
A socio unico
Società del Gruppo Audi



IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

Ensure all relevant dealership personnel are aware of this notice so they are able to address customer questions. Owners of affected cars will be notified in writing on December 16th 2022.

Yours sincerely,

Automobili Lamborghini S.p.A.

A handwritten signature in black ink, appearing to read "A. Farneschi", written over a horizontal line.

Alessandro Farneschi
After Sales Director

A handwritten signature in black ink, appearing to read "M. Portincasa", written over a horizontal line.

Maria Francesca Portincasa
Head of Legal