



2008-2009 MY SPORTAGE VEHICLES  
HYDRAULIC ELECTRONIC CONTROL UNIT (HECU) - SAFETY RECALL CAMPAIGN (SC253)

Q & A

December 19, 2022

**Q1. What type of campaign is Kia conducting?**

*A1. Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign to address a condition involving the hydraulic electronic control unit (HECU).*

**Q2. What vehicles are affected by the recall?**

*A2. The 2008-2009 MY Sportage vehicles manufactured from August 9, 2007 through May 13, 2009 that were previously recalled under 16V815 (SC138).*

**Q3. How many customer vehicles are affected by this recall?**

*A3. Approximately 71,704 vehicles.*

**Q4. What is the concern with the hydraulic electronic control unit (HECU)?**

*A4. An engine compartment fire originating from the area of the Hydraulic Electronic Control Unit (HECU) may occur while the vehicle is being driven or while parked following replacement of the HECU connector cover under 16V815 (SC138). A fire increases the risk of injury. Customers may experience illumination of ABS warning light, burning/melting smell, and/or smoke from engine compartment. This is a new recall in addition to the previously launched 16V815 (SC138).*

**Q5. Can you describe the recall campaign and fix?**

*A5. Dealers will inspect the HECU and its wiring harness and connectors for proper functionality and condition. If necessary, dealers will replace the HECU with a new one. In addition, dealers will replace the fuses for the HECU circuits with different capacities to mitigate the fire risk. Kia recommends that vehicle owners park their vehicles outdoors and away from other vehicles or structures until the recall repair has been performed.*

**Q6. How will owners of the affected vehicles be notified?**

*A6. Kia will send a letter notifying owners of the affected vehicles by first class mail beginning on **December 22, 2022**.*

**Q7. What should vehicle owners do when they receive the notification?**

*A7. Upon receipt of the letter, owners are to contact their authorized Kia dealer to arrange to have the recall performed on their vehicle.*

**Q8. Where were these vehicles produced?**

*A8. The affected vehicles were produced at a Kia assembly plant in South Korea.*

**Q9. Will this cost vehicle owners any money?**

*A9. No. Kia will perform the recall repair free of charge at no cost to the customer.*

**Q10. What about customers who may have already paid to have this situation corrected?**

*A10. If the customer has incurred expense to remedy this issue prior to the date of this notice, the customer may have the opportunity to obtain reimbursement for that expense. Customers may submit their receipts online to Kia via the Owners section (Contact Kia) of [www.kia.com](http://www.kia.com) OR mail their documentation with the completed Request for Reimbursement Form included with this letter directly to Kia for review and consideration at the following address:*

**Kia Customer Care Center  
Kia America, Inc.  
P.O. Box 52410  
Irvine, CA 92619-2410  
1-800-333-4542**

**A11. Are there any restrictions on an owner's eligibility?**

*A11. No.*

**Q12. If a customer has an immediate question, where can they get further information?**

*A12. The customer can contact their local authorized Kia dealership or call Kia's Customer Care Center at 1-800-333-4KIA (4542), Monday through Friday, 5 AM to 6 PM Pacific Time, or via the internet at [www.kia.com](http://www.kia.com) (Owner's Section).*