

IMPORTANT SAFETY RECALL NOTICE

This notice applies to your vehicle



10101 Science Drive
Sturtevant, Wisconsin 53177
USA

www.brp.com

«SERNR» «MODEL_YR» «CMP_NO»
«NAME1» «NAME2»
«STREET»
«CITY» «REGION» «ZIP»
(Date) «COUNTRY»

Re: Front Fenders Electrical Harnesses May Be Loose - Potential Loss of Power

Dear BRP Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. BRP has decided that a defect related to motor vehicle safety exists in the following vehicles. As a result, BRP is conducting a safety recall.

Our records show that you own a potentially affected vehicle.

What is the potential problem?

The position light and flasher electrical harness in the front fenders may be loose and rub on the tires. Over time, this could lead to a short circuit causing an engine stall while driving without the ability to restart the vehicle. If this happens, the Vehicle Stability System (VSS), which includes the Anti-Blocking System (ABS), will not be available. This situation may increase the risk of a crash.

Which models are involved?

2019 to 2021 and specific serial numbers of 2022 and 2023 Can-Am® Ryker vehicles

What should you do?

- Contact immediately your authorized BRP Can-Am dealer and schedule an appointment to have the safety recall performed on your vehicle.
- The repair is to secure the harness with proper routing in the front fenders. The procedure should take less than an hour.
- BRP will repair your vehicle at no cost.
- In the case of an engine stall due to a short circuit, you will maintain steering and braking but you will not be able to maintain your speed. The Vehicle Stability System (VSS), which includes the Anti-Blocking System (ABS), will not be available. You will not be able to restart the vehicle.
- If you leased this vehicle:
 - Send a copy of this letter to the lessee within ten working days after the day you received this letter.
 - Do the same with any future letters about this safety recall.

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153) or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is **22V799**.

If you previously had to repair those harnesses for this issue and BRP did not cover the cost of the repair, please contact us. BRP will evaluate if you are eligible for a reimbursement of the repair costs. However, your vehicle will still need to have the safety recall repair performed.

What to do if you feel you have received this notice by mistake:

This notice was mailed to you according to the most current information we have available. If you no longer own this vehicle or some information regarding your name or address are incorrect, please contact BRP at your earliest convenience.

Your safety and continued satisfaction with our products are a priority for us. We apologize for any inconvenience this may cause you and remain committed to facilitating the process as much as we can.

Thank you for your immediate attention to this matter.

Sincerely,

BRP Customer Services Department

If you have questions or need assistance, or to find the nearest authorized BRP dealer:

- Visit www.brp.com
- Or call: 1-888-272-9222
8:00 AM to 8:00 PM Eastern time 7 days a week.