



## IMPORTANT SAFETY RECALL

This notice applies to your vehicle: «VIN»

### **RECREATIONAL VEHICLE SAFETY RECALL NOTICE**

Safety Recall: 22v784

Safety Advisory: RC000281

November, 2022

«Owner\_name»

«Street»

«City», «State» «Zip»

Dear «Owner\_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thor Motor Coach (TMC) has decided that a defect which relates to motor vehicle safety exists in certain model year 2023 Magnitude and Omni units. As a result, TMC is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

#### ***Reason for this recall***

It has been discovered that on certain 2023 Magnitude and Omni motorhomes, the safety belt equipped seating capacity is incorrectly listed on the OCCC Label. The incorrect information on the label could lead to more occupants being in the vehicle than there are safety belts. This could lead to property damage and/or personal injury or fire.

#### ***What we will do***

**TMC has enclosed the correct label to remedy the non-compliance for your motorhome. Please utilize the return letter included, along with the return envelope to notify TMC of completion.**

#### ***What we need you to do***

At your earliest convenience, remove the existing OCCC label and apply the new one in its place. This label is affixed to the interior side of the forward-most door on the passenger side (directly below the window screen) for Class A motorhomes, or on the front door jamb for Class C motorhomes. If you no longer own the vehicle, or if you have questions concerning this recall or if you need any assistance, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, by phone at 877-855-2867, or email at [Recalls@TMCRV.com](mailto:Recalls@TMCRV.com).

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from TMC by contacting the **TMC Warranty/Service Department**.

If after contacting TMC Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,  
**Thor Motor Coach**

cc: National Highway Traffic Safety Administration (NHTSA)

