



Innovative Specialties LLC  
140 Business Court  
Pittsfield, ME 04967  
207-487-2300



## IMPORTANT SAFETY RECALL

Greetings Customer,

This notice applies to your vehicle, last 7 digits of your VIN:



This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Innovative Specialties has decided that a defect which relates to motor vehicle safety exists in certain model year 2022-2023 Nitro and Edge SC, SCC, SCH, SIS, NC, NCH, NCHCC, NIS, OCH, and DT trailers. *Please note that the defect may not exist in all such vehicles.*

**Why is a recall being conducted?** We have determined that a rubber barrier between the axle and trailer frame could deteriorate which could potentially cause the axle to become misaligned and cause potential sway and or loss of control that could result in a motor vehicle crash without warning.

**What are we doing about the problem?** The rubber barrier between the frame and the axle is not a necessary component and will be removed. This remedy will be provided at no cost to you and after scheduling your trailer for an evaluation it should take approximately 1 hour for this remedy to be completed. The remedy for this recall will be available as of 11/1/2022

**What should you do?** Please contact your closest Nitro or Edge dealer to schedule a free evaluation to see if your trailer is affected. A complete list of dealers can be found on our websites [www.nitrotrailers.com](http://www.nitrotrailers.com) or [www.edgetrailer.com](http://www.edgetrailer.com). It is advised that owners act upon this issue before continued use to avoid or reduce the safety related risk associated with this defect.

**What if you have already paid for repairs to your trailer to remedy this defect?** You may be eligible for reimbursement of the charges you paid for the repair. To learn more about what you need to do to obtain reimbursement, call (207-487-2300).

**What if I no longer own the trailer?** Please email the new owner's information to us at [ben@nitrotrailers.com](mailto:ben@nitrotrailers.com)

**Who should you contact if you have further questions or concerns?** Please contact your closest Nitro or Edge dealer for assistance or questions you may have.

**If you are the lessor of this vehicle,** please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If after having attempted to take advantage of this recall you believe you have not been able to have your trailer remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>

As a manufacturer we pride ourselves in building high quality trailers using the highest quality of components, to ensure you have the best experience with your product. Just like a trailer, you can be



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sure we, as a manufacturer, are right behind you when it comes to our product, the safety of our product and its use and taking care of any issue that may arise throughout your trailer's warranty period.

We apologize for any inconvenience this safety recall may cause; your safety is our first concern.

Sincerely,

Chad Dow

Owner

Innovative Specialties

Nitro Trailers / Edge Trailers