

IMPORTANT RECALL INFORMATION
Regulatory Non-Compliance Recall Campaign 0635
Touring, CVO Touring, Trike and CVO Trike Brake Light May Remain On

To: Worldwide Dealers

Roles:

Dealer Operator, General Manager, All P&A Roles, All Service Roles, Vehicle Sales Manager

October 24, 2022

Dear Dealer:

Harley-Davidson Motor Company, Inc. has learned that certain model year 2019 – 2022 Trike/CVO Trike motorcycles and certain model year 2020 – 2022 Touring/CVO Touring motorcycles may fail to conform to Federal Motor Vehicle Safety Standard/Canadian Motor Vehicle Safety Standard No. 108, *Lamps, reflective devices, and associated equipment*. The subject motorcycles may exhibit a condition that can result in the brake lamp(s) remaining illuminated regardless of whether the brakes are being applied.

We have voluntarily declared that this condition constitutes a regulatory non-compliance which allows us to formally recall (Campaign 0635) all affected motorcycles. The remedy is to first confirm that the motorcycles are covered by this recall. If covered, perform the recommended recall update per Service Bulletin M1568 (the “Bulletin”). The Bulletin outlines the repair and credit procedures for the recall repair and additional relevant information.

In the interest of our customers’ satisfaction, and as required by federal law, you may sell but **not deliver** any affected motorcycles until the recall remedy is complete. **Please refer to *H-Dnet / My Toolbox / Warranty Campaign Center*. Select “Safety Campaign Open VIN list,” then select “0635” Campaign to view the VIN list.**

In accordance with federal regulations administered by the National Highway Traffic Safety Administration (NHTSA) and other appropriate market-specific government agencies, Harley-Davidson or authorized Harley-Davidson dealers will provide notice to all owners of record of affected products with direction to arrange for the recall service.

If you have any questions related to this recall, you can contact us at:

- U.S. dealers: Call 800-664-7762 and select the appropriate prompts
- International dealers: Contact their regional office

We take pride in the quality standards and controls we employ in our drive to lead the industry and deliver the world's most desirable motorcycles. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.
Recall 0635

Key Dates:

- On or about 10/28/2022: Service Bulletin posts.
- On or about 10/31/2022: Owner notification letters begin mailing.
- On or about 11/21/2022: Recall kits will be available to order.