



November 2022

IMPORTANT SAFETY RECALL
This Notice Applies to Your Recreational Vehicle

Safety Recall:
Jayco-NHTSA # 22V-773
Starcraft RV-NHTSA # 22V-774
Highland Ridge-NHTSA# 22V-775

«NAME»
«ADDRESS»
«CITY», «ST» «ZIP»

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that a defect which relates to motor vehicle safety exists in certain Jayco; 2021 Jay Flight, 2022 Jay Flight SLX, 2022 Jay Feather, Starcraft RV; 2021-2022 Autumn Ridge Outfitter, Highland Ridge RV; 2021-2022 Open Range, 2022 Range Lite, 2022 Olympia, and 2022 Olympia Sport travel trailers.

Reason for this recall

The flame on the cooktop will invert when the furnace is running. The cooktop is installed in a cabinet that is not sealed from the furnace area. When the furnace and the cooktop are operated at the same time the cooktop burner flame can invert leading to an increased risk of personal injury or fire.

Recall Remedy

Remedy consists of adding sealant and plywood panels to seal the area around the gas line hose and the area adjoining the cooktop. The remedy will take approximately 45 minutes to complete and must be performed free of charge to the retail owner.

What you need you to do

Our records show the following unit is affected by this recall and is part of the current inventory at your dealership.

«VIN»

Federal law requires the Recall Remedy be completed on this unit **prior** to customer delivery.

Please confirm the unit serial number requires the Recall Remedy using Unit Management in Jayco Partners. The instructions for the Recall Remedy are available under the Case Recall number in attachments.

If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit through Jayco Partners.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have any questions, please contact Jayco Customer Service at 800-283-8267 for assistance.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,

Compliance Management
Jayco Inc. Towable Division