

GLOBAL SAFETY FIELD INVESTIGATIONS

DCS6503

URGENT - DISTRIBUTE IMMEDIATELY

Date: March 29, 2023

Subject: N222380031 - Safety Recall

Improper Urethane Sealing - High Voltage Battery Pack

Models: 2022 GMC HUMMER EV

To: Select General Motors Dealers

General Motors is releasing Safety Recall N222380031 today. This will be a phased launch. The total number of U.S. vehicles involved in this first phase is 9. Please see the attached bulletin for details.

As VINs become eligible for final repair, they will be moved to an "Open" status in IVH. Remaining VINs in "Incomplete. Remedy Not Available" status will not be eligible for the final repair until GM informs dealers at a future date.

Vehicles involved in this recall were placed on stop delivery October 13, 2022. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Frequently Asked Questions Document (FAQs)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing for this first phase will begin on April 13, 2023.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated March 29, 2023. A list of vehicles in dealer inventory is attached to this message.

END OF MESSAGE

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