



December 2022

Dealer Service Instructions for:

# Safety Recall Z95 / NHTSA 22V-766

## Front Seat Belt Retractor

---

### Remedy Available

**2022 (DT) Ram 1500 Pickup**

**2021 (JL) Jeep® Wrangler**

**2022 (JT) Jeep® Gladiator**

*NOTE: Some vehicles above may have been identified as not involved in this recall and therefore have been excluded from this recall.*

**IMPORTANT:** Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Dealers should also consider this requirement to apply to used vehicle inventory and should perform this recall on vehicles in for service. Involved vehicles can be determined by using the VIP inquiry process.

### Subject

The front seat belt retractor on about 2,800 of the above vehicles may have an incorrectly welded Micro Gas Generator (MGG). An incorrectly welded MGG may lead to a pretensioner system failure. Pretensioner system failure may result in reduced occupant restraint during a vehicle crash, potentially increasing the risk of injury.

**Repair**

Replace the seat belt retractor.

**Alternate Transportation**

Dealers should attempt to minimize customer inconvenience by placing the owner in a loaner vehicle if the vehicle must be held overnight.

**Parts Information**

**(DT) Ram 1500 Pickup**

<u>Part Number</u>	<u>Qty.</u>	<u>Description</u>
CSANZ953AA	1	Front Seat Belt, Left

**(JL) Jeep Wrangler 4-Door**

<u>Part Number</u>	<u>Qty.</u>	<u>Description</u>
06105124AA	1	Bolt, Seat Belt Retractor, 0.437-20x35
CSANZ951AA	1	Front Seat Belt, Right

**(JT) Jeep Gladiator**

<u>Part Number</u>	<u>Qty.</u>	<u>Description</u>
06105124AA	1	Bolt, Seat Belt Retractor, 0.437-20x35
CSANZ952AA	1	Seat Belt, Right



**Service Procedure**

**WARNING:** To avoid serious or fatal injury on vehicles equipped with airbags, disable the Supplemental Restraint System (SRS) before attempting any steering wheel, steering column, airbags, airbag curtains, knee blocker, seat belt tensioner, impact sensor or instrument panel component diagnosis or service. Disconnect the Intelligent Battery Sensor (IBS)/negative battery cable assembly from the negative battery post, then wait two minutes for the system capacitor to discharge before performing further diagnosis or service. This is the only sure way to disable the SRS. Failure to take the proper precautions could result in accidental airbag deployment.

**WARNING:** To avoid serious or fatal injury during and following any seat belt or child restraint anchor service, carefully inspect all seat belts, buckles, mounting hardware, retractors, tether straps, and anchors for proper installation, operation, or damage. Replace any belt that is cut, frayed, or torn. Straighten any belt that is twisted. Tighten any loose fasteners. Replace any belt that has a damaged or ineffective buckle or retractor. Replace any belt that has a bent or damaged latch plate or anchor plate. Replace any child restraint anchor or the unit to which the anchor is integral that has been bent or damaged. Never attempt to repair a seat belt or child restraint component. Always replace damaged or ineffective seat belt and child restraint components with the correct, new and unused replacement parts listed in the Mopar® Parts Catalog. Failure to follow these instructions may result in possible serious or fatal injury.

**NOTE:** The following procedure is for replacement of an ineffective or damaged seat belt and retractor unit. The front retractor also includes a seat belt tensioner. If the front seat belt or retractor is ineffective or damaged, but the seat belt tensioner is not deployed, review the recommended procedures for Handling Non-Deployed Supplemental Restraints

- At no time should any source of electricity be permitted near the seat belt tensioner. When handling a non-deployed seat belt tensioner, take proper care to keep fingers out from under the retractor or buckle cover and away from the seat belt webbing or cable where it exits from the retractor or buckle cover. In addition, the SRS should be disarmed whenever any steering wheel, steering column, seat belt tensioner, airbag, impact sensor or instrument panel components require diagnosis or service. Failure to observe this warning could result in accidental airbag deployment and possible personal injury.

**Service Procedure [Continued]**

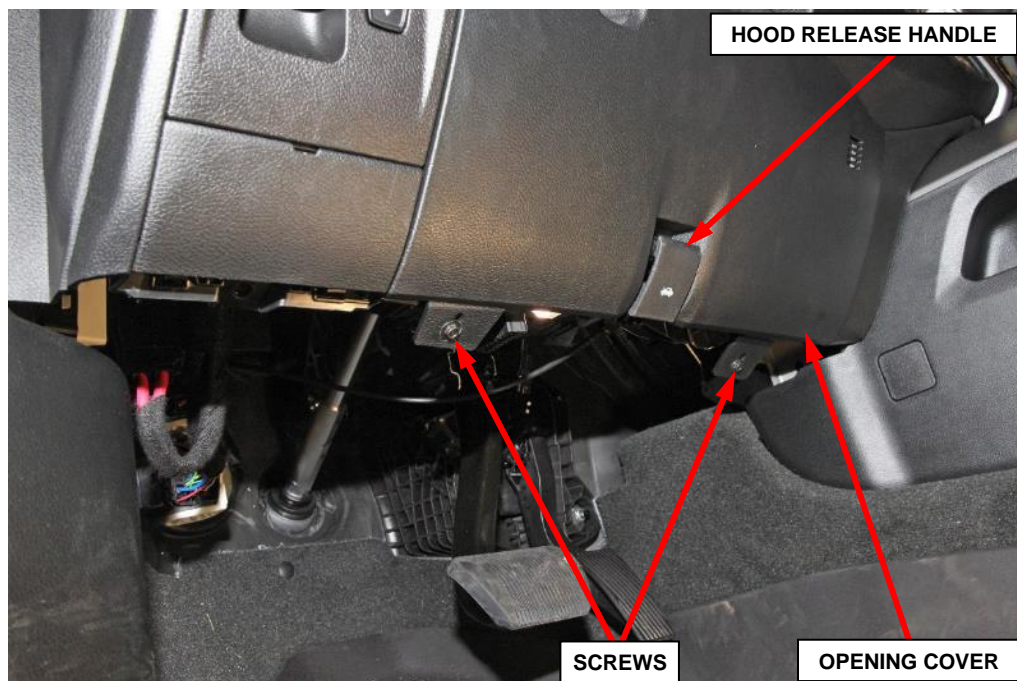
- **All damaged, ineffective or non-deployed seat belt tensioners which are replaced on vehicles are to be handled and disposed of properly. If a seat belt tensioner unit is ineffective or damaged and non-deployed, refer to the Hazardous Substance Control System for information regarding the potentially hazardous properties of the subject component and the proper safe handling procedures. Then dispose of all non-deployed seat belt tensioners in a manner consistent with state, provincial, local and federal regulations.**

**Proceed to the appropriate repair procedure section based on the vehicle being remedied.**

- **A. (DT) 1500 Pickup**
- **B. (JL) Jeep Wrangler and (JT) Jeep Gladiator**

**Service Procedure [Continued]****A. (DT) 1500 Pickup**

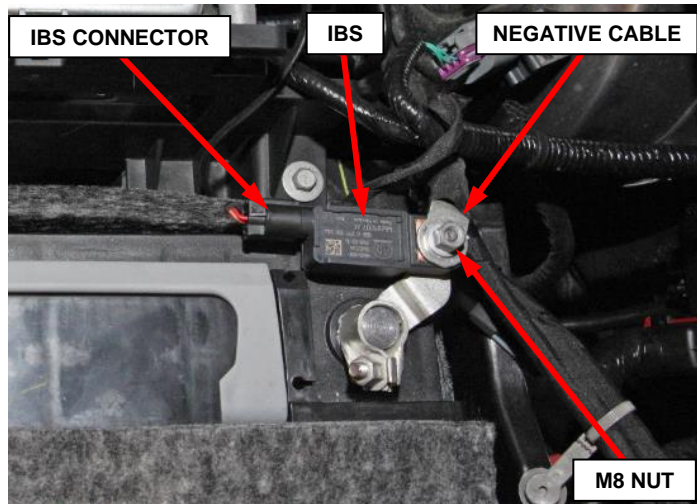
1. Remove the steering column opening cover in order to gain access to the Occupant Restraint Module (ORC) fuses in the fuse box located below the steering column. Access to the ORC fuses will be required later in this procedure.
  - a. Remove the two screws that secure the bottom of the steering column opening cover to the instrument panel (Figure 1).
  - b. Using a trim stick or equivalent, disengage the retainer clip that secures the hood release handle to the steering column opening cover (Figure 1).
  - c. Using a trim stick or equivalent, release the retainer clips that secure the steering column opening cover to the instrument panel then lower the cover to expose access to the fuse box located below the steering column (Figure 1).

**Figure 1 – Steering Column Opening Cover**

**Service Procedure [Continued]**

2. Adjust the front seat to its full forward position for easiest access to the front seat belt retractor and B-pillar trim.
3. Open the hood.

4. Disconnect the Intelligent Battery Sensor (IBS) wire harness electrical connector (Figure 2).



**Figure 2 – Battery Ground Terminal and IBS**

5. Remove the M8 nut from the IBS and remove the battery negative cable eyelet from the IBS then isolate the negative battery cable (Figure 2).

**CAUTION: If the battery negative cables are not isolated it will result in the system still having a battery connection and a potential for deployment of the air bags.**

6. Wait two minutes for the SRS capacitor to discharge before continuing.

7. Using a trim stick or equivalent, disengage the retainer clips securing the cowl trim panel from the door sill (Figure 3).



**Figure 3 – Cowl Trim Panel**

8. Pull the cowl trim panel rearward and remove it from the vehicle (Figure 3).



**Service Procedure [Continued]**

- 9. Using a trim stick or equivalent, release the retaining clips and lift the rear door sill trim panel near the B-pillar. It is not necessary to fully remove the door sill trim panel from the vehicle (Figure 4).



**Figure 4 – Rear Door Sill Trim Panel**

- 10. Using a trim stick or equivalent release the retaining clips and remove the B-pillar middle trim panel as one piece. It is not necessary to remove the access cover from the trim panel (Figure 5).



**Figure 5 – B-Pillar Middle Trim Panel**



**Service Procedure [Continued]**

11. Using a trim stick or equivalent release the retaining clips and remove the lower B-pillar trim panel (Figure 6).



**Figure 6 – B-Pillar Lower Trim Panel**

12. Using a trim stick or equivalent release the retaining clips and remove the outboard seat track side trim panel (Figure 7).



**Figure 7 – Seat Track Outboard Trim Panel**

**Service Procedure [Continued]**

- Remove the two retaining screws then remove the outboard seat track rear trim cover (Figure 8).



**Figure 8 – Seat Track Outboard Rear Trim Cover**

- Squeeze the release buttons together and gently unsnap the trim cover from the height adjuster on the upper B-pillar to access the front seat belt turning loop mounting nut (Figure 9).



**Figure 9 – Seat Belt Height Adjuster Cover**

**Service Procedure [Continued]**

15. Release the seat belt webbing guide from the B-pillar (Figure 10).



**Figure 10 – Seat Belt Webbing Guide**

16. Remove and **SAVE** the nut that secures the seat belt turning loop to the height adjuster (Figure 11).



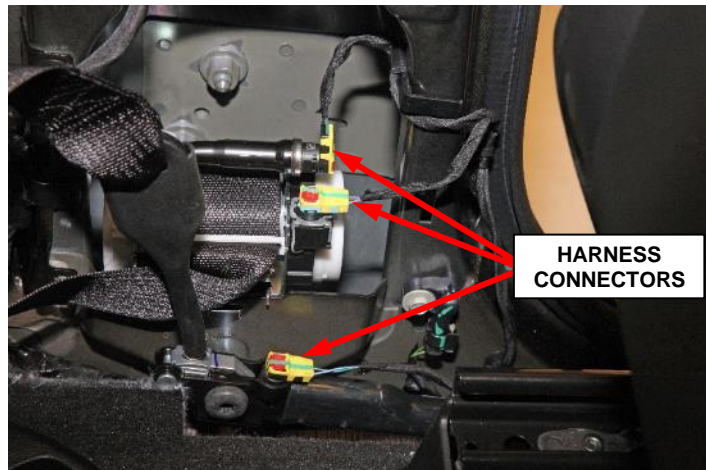
**Figure 11 – Seat Belt Turning Loop**

17. Remove the seat belt turning loop from the height adjuster (Figure 11).



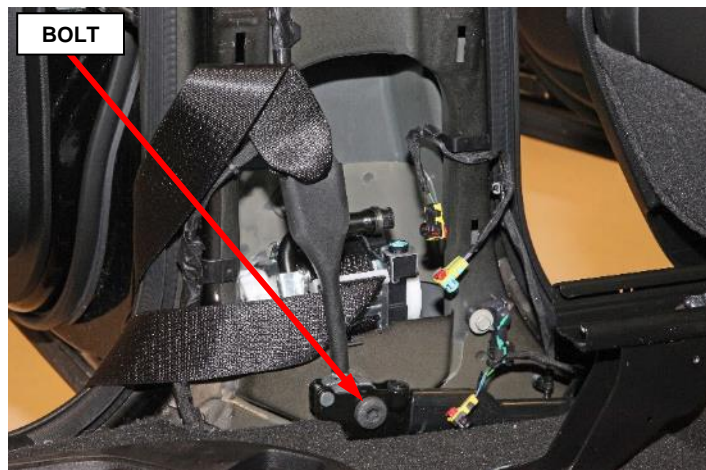
**Service Procedure [Continued]**

18. Disconnect the wire harness connectors from the tensioner and retractor (Figure 12).



**Figure 12 – Wire Harness Connectors**

19. Remove the bolt from the front seat belt retractor and tensioner (Figure 13).



**Figure 13 – Seat Belt Retractor**

20. Lift the front seat belt retractor and tensioner assembly upward far enough to disengage the T-tab on the retractor from the notch in the inner B-pillar.

21. Remove the front seat belt retractor and tensioner from the vehicle.

22. Render the recalled seat belt retractor unusable and **DISCARD**.

**Service Procedure [Continued]**

23. Position the **NEW** front seat belt retractor and tensioner to the B-pillar by engaging the T-tab on the retractor with the notch in the inner B-pillar, then align the tensioner with the hole in the B-pillar (Figure 13).

**NOTE: Be certain that the seat belt webbing between the retractor, the turning loop, and tensioner is not twisted.**

24. Install the front seat belt retractor and tensioner bolt and tighten the bolt to 48 N·m (35 ft. lbs.). Ensure the tensioner is held securely after tightening. If the tensioner can be rotated easily, increase the torque by as much as additional 5 N·m (4 ft. lbs.) if necessary (Figure 13).
25. Connect the wire harness connectors to the tensioner and the retractor (Figure 12).
26. Wipe clean the turning loop stud threads to remove any loose debris.
27. Position the seat belt turning loop to the height adjuster (Figure 11).

**NOTE: Be certain that the seat belt webbing between the retractor, the turning loop, and tensioner is not twisted.**

28. Install the front seat belt turning loop nut and tighten the nut to 48 N·m (35 ft. lbs.) (Figure 11).
29. Install the retractor belt guide to the inner B-pillar (Figure 10).
30. Install the seat belt turning loop cover over the seat belt turning loop nut (Figure 9).

**Service Procedure [Continued]**

31. Install the outboard seat track rear trim cover then secure with the two retaining screws (Figure 8).
32. Install the outboard seat track side trim panel and seat the clips fully (Figure 7).
33. Position the lower B-pillar trim and seat the clips fully (Figure 6).
34. Position the middle B-pillar trim and seat the clips fully (Figure 5).
35. Position the rear door sill trim panel to the rear door sill then seat the retaining clips fully (Figure 4).
36. Position the cowl trim panel to the door sill (Figure 3).
37. Push the cowl trim panel forward and then engage the retaining clips that secure the sill trim panel to the front door sill (Figure 3).

**NOTE: The Supplemental Restraint System (SRS) Verification Test procedure should be performed following service of any SRS component.**

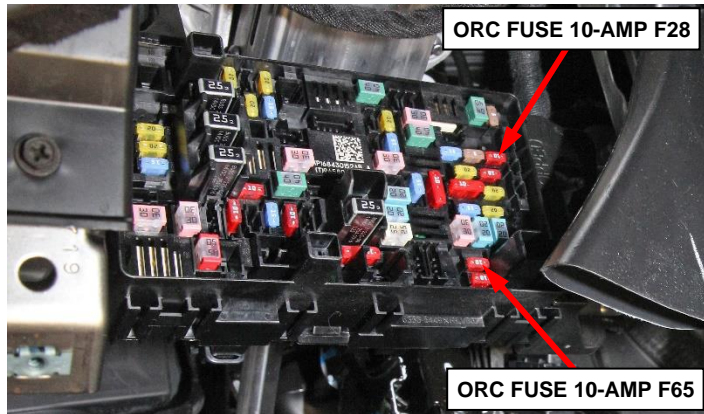
**NOTE: During the following SRS test, the battery negative cable remains disconnected and isolated as it was during the component removal and installation procedures. Do not reconnect the negative cable until instructed to do so.**

**WARNING: Failure to follow these instructions may result in possible serious or fatal injury.**

**Service Procedure [Continued]****38. SRS Verification Test procedure:**

**WARNING:** Failure to follow these instructions may result in possible serious or fatal injury.

a. Remove the Occupant Restraint Controller (ORC) 10-amp fuses F28 and F65 located in the fuse box below the steering column (Figure 14).



**Figure 14 – ORC Fuse Location**

b. Check to be certain that nobody is in the vehicle.

c. Connect the battery negative cable eyelet to the IBS and tighten the 8M nut to 7 N·m (62 in. lbs.) then connect the IBS electrical connector (Figure 2).

d. Wait two minutes before proceeding.

e. Cycle the ignition to the “**RUN**” position, then reconnect the 10-amp ORC fuses F28 and F65 (Figure 14).

39. Install the steering column opening cover to the instrument panel securing with the retainer clips (Figure 1).

40. Install and tighten the two screws along the bottom of the steering column opening cover to the instrument panel (Figure 1).

41. Engage the retainer clip that secures the hood release lever to the steering column opening cover (Figure 1).



**Service Procedure [Continued]**

42. Connect the wiTECH micro pod II to the 16-way Data Link Connector (DLC). The DLC is located on the driver side lower edge of the instrument panel, near the steering column opening cover and outboard of the steering column.

**NOTE: The wiTECH software is required to be at the latest release level before performing the SRS test.**

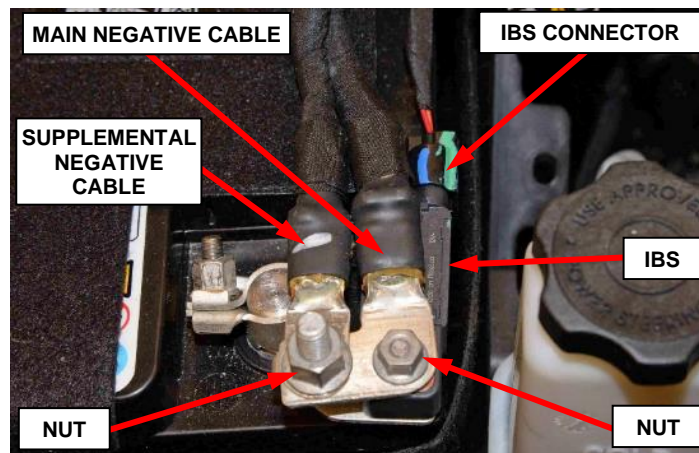
43. Open the wiTECH 2.0 website.
44. Enter your “**User id**” and “**Password**” and your “**Dealer Code**”, then select “**Sign In**” at the bottom of the screen. Click “**Accept**”.
45. Starting at the “**Vehicle Selection**” screen, select the appropriate vehicle and Device Name.
46. From the “**Action Items**” screen, click “**All DTCs**”, select “**Clear All DTCs**”, click “**Continue**” and then click “**Close**”.
47. If DTCs are still stored, cycle the ignition OFF/ON to change DTC status from “**active**” to “**stored**” then clear DTCs again.
48. Close the hood, remove the wiTECH micro pod II.
49. Turn the ignition switch to the “**OFF**” position for about 15 seconds, and then back to the “**RUN**” position. Observe the air bag indicator in the instrument cluster.
  - The air bag indicator in the instrument cluster should illuminate from four to six seconds, and then go out. This indicates that the SRS is functioning normally and that the repairs are complete. Turn the ignition to the “**OFF**” position, remove the wiTECH micro pod II and return the vehicle to the customer.
  - If the air bag indicator fails to light or the light remains ON, there is still an active SRS fault or malfunction. Refer to the appropriate diagnostic information to diagnose the problem.

**Service Procedure [Continued]****B. (JL) Jeep Wrangler and (JT) Jeep Gladiator**

1. Adjust the front seat to its full forward position for easiest access to the front seat belt retractor and the B-pillar trim.
2. Open the hood

3. Disconnect the Intelligent Battery Sensor (IBS) wire harness electrical connector (Figure 15).

4. **If equipped:** Remove the nut for the supplemental battery negative cable and isolate the cable (Figure 15).



**Figure 15 – Battery Ground Terminal and IBS Dual Battery System Shown Others Similar**

5. Remove the nut for the main negative cable and isolate the cable (Figure 30).

**CAUTION: If the battery negative cables are not isolated, it will result in the system still having a battery connection and a potential for deployment of the air bags.**

6. Wait two minutes for the SRS capacitor to discharge before continuing.

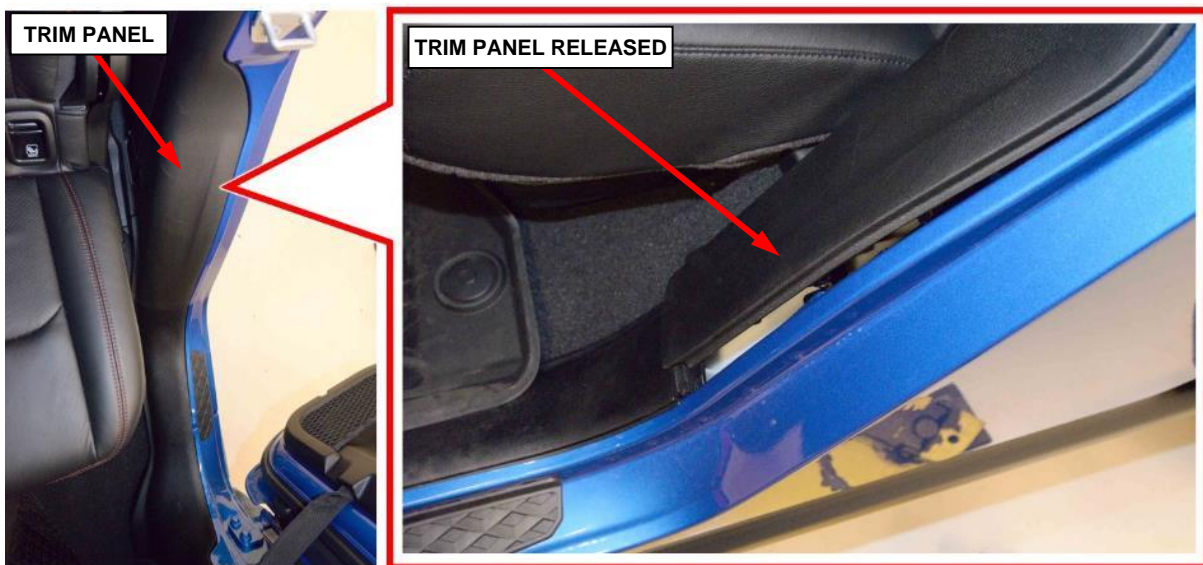
**Service Procedure [Continued]**

7. Using a trim stick or equivalent, release the retainer clips and lift the rear portion of the front door opening cowl trim panel (Figure 16).



**Figure 16 – Cowl Trim Panel**

8. **(JT) Gladiator ONLY:** Using a trim stick or equivalent, release the retainer clips and lift the front portion of the rear door opening quarter trim panel (Figure 17).



**Figure 17 – (JT) Gladiator ONLY: Quarter Trim Panel**

**Service Procedure [Continued]**

9. Using a trim stick or equivalent, remove the B-pillar middle trim panel (Figure 18).

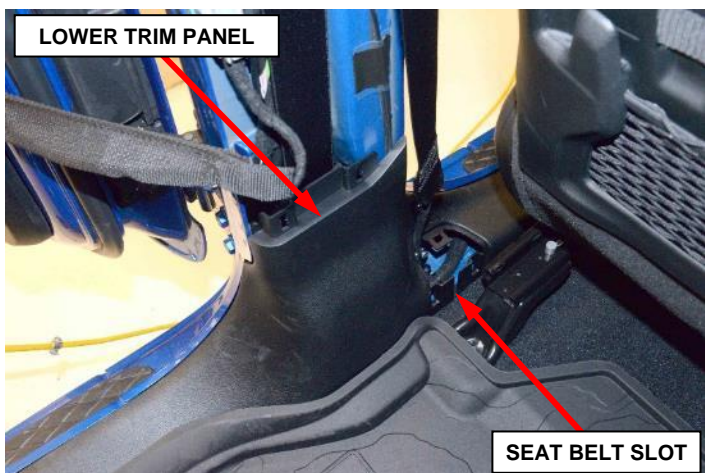
10. Using a trim stick or equivalent, remove the B-pillar seat belt access cover (Figure 18).



**Figure 18 – B-Pillar Middle Trim Panel and Seat Belt Access Cover**

12. Using a trim stick or equivalent, release the retaining clips and loosen the B-pillar lower trim panel (Figure 19).

13. Guide the seat belt webbing through the slot in the trim panel then remove the trim panel (Figure 19).

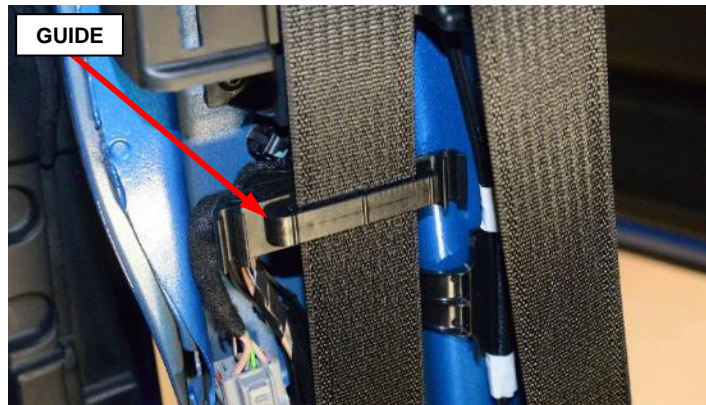


**Figure 19 – B-Pillar Lower Trim Panel**



**Service Procedure [Continued]**

- 16. Release the seat belt webbing guide from the B-pillar (Figure 20).



**Figure 20 – Seat Belt Webbing Guide**

- 17. Remove the protective cover from over the nut for the seat belt height adjuster (Figure 21).



**Figure 21 – Seat Belt Height Adjuster Cover**

- 18. Remove and **SAVE** the nut that secures the seat belt turning loop to the height adjuster (Figure 22).

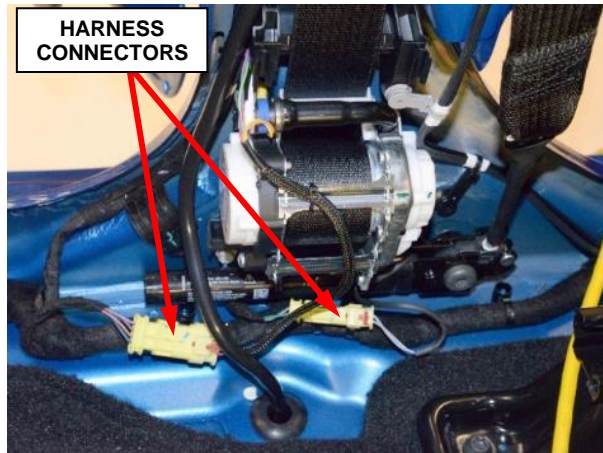


**Figure 22 – Seat Belt Turning Loop**

- 19. Remove the seat belt turning loop from the height adjuster (Figure 22).

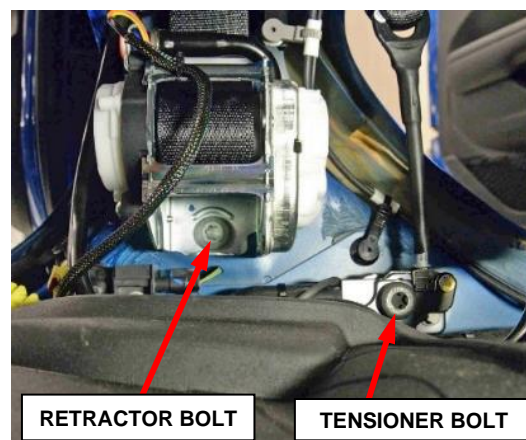
**Service Procedure [Continued]**

20. Disconnect the two wire harness connectors from the retractor and the tensioner (Figure 23).



**Figure 23 – Wire Harness Connectors**

21. Remove and **DISCARD** the bolt that secures the retractor to the B-pillar, and remove the bolt that secures the tensioner to the B-pillar (Figure 24).



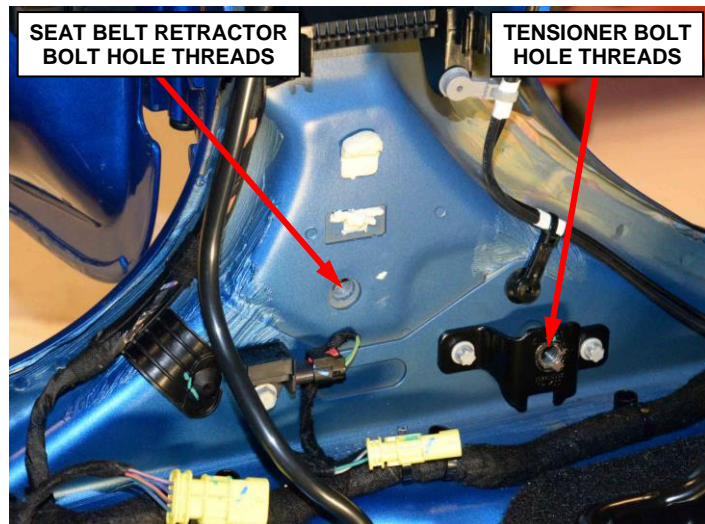
**Figure 24 – Seat Belt Retractor and Tensioner**

**Service Procedure [Continued]**

22. Lift the retractor assembly upward far enough to disengage the T-tab on the retractor bracket from the notch in the B-pillar.
23. Remove the front seat belt retractor and tensioner from the vehicle as a unit.
24. Render the recalled seat belt retractor unusable and **DISCARD**.

25. Clean the seat belt retractor bolt hole threads in the B-pillar to remove any trace of thread lock material (Figure 25).

26. Clean the tensioner bolt hole threads in the tensioner bracket to remove any trace of thread lock material (Figure 25).



**Figure 25 – Clean Bolt Hole Threads**

27. Position the **NEW** seat belt retractor unit to the B-pillar by engaging the T-tab on the retractor bracket to the notch in the inner B-pillar and align the tensioner with the mounting hole in the B-pillar.
28. Install the **NEW** bolt that secures the retractor to the B-pillar. Tighten the bolt to 45 N·m (33 ft. lbs.) (Figure 24).



**Service Procedure [Continued]**

**NOTE: Be certain that the seat belt webbing between the retractor, the turning loop, and the tensioner is not twisted.**

29. Install the bolt that secures the tensioner to the B-pillar. Tighten the bolt to 45 N·m (33 ft. lbs.). Ensure the tensioner is held securely after tightening. If the tensioner can be rotated easily, increase the torque by as much as additional 9 N·m (7 ft. lbs.) if necessary (Figure 24).
30. Connect the two wire harness connectors to the retractor and the tensioner (Figure 23).
31. Wipe clean the height adjuster turning loop stud threads to remove any loose debris (Figure 22).
32. Position the seat belt turning loop to the height adjuster (Figure 22).

**NOTE: Be certain that the seat belt webbing between the retractor, the turning loop, and tensioner is not twisted.**

33. Reuse and install the nut that secures the turning loop to the height adjuster. Tighten the nut to 45 N·m (33 ft. lbs.) (Figure 22).
34. Install the cover over the nut at the top of the seat belt turning loop (Figure 21).
35. Install the seat belt webbing guide to the B-pillar (Figure 20).

**Service Procedure [Continued]**

36. Guide the seat belt webbing through the slot in the B-pillar lower trim panel (Figure 19).
37. Position and secure the retaining clips attaching the B-pillar lower trim panel (Figure 19).
38. Position and secure the retaining clips attaching the B-pillar seat belt access cover (Figure 18).
39. Position and secure the retaining clips attaching the B-pillar middle trim panel (Figure 18)
40. **(JT) Gladiator ONLY:** Position and secure the retaining clips attaching the front portion of the rear door opening quarter panel trim (Figure 17).
41. Secure the retaining clips attaching the rear portion of the front door opening cowl trim panel (Figure 16).

**NOTE: The Supplemental Restraint System (SRS) Verification Test procedure should be performed following service of any SRS component.**

**NOTE: During the following SRS test, the battery negative cable remains disconnected and isolated as it was during the component removal and installation procedures. Do not reconnect the negative cable until instructed to do so.**

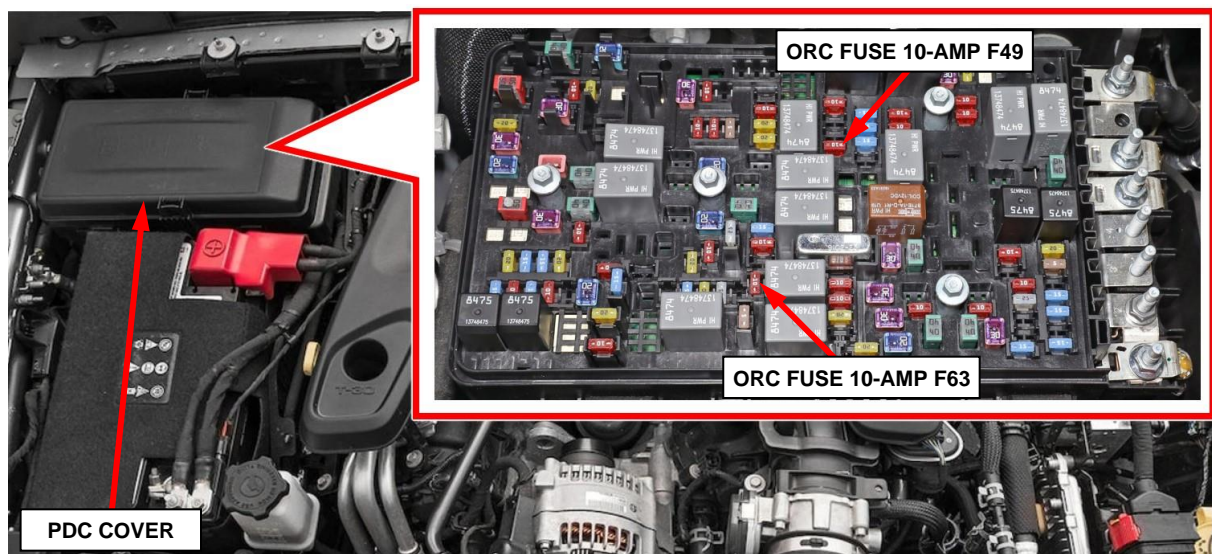
**NOTE: The wiTECH software is required to be at the latest release level before performing the SRS test.**

42. Connect the wiTECH micro pod II to the 16-way Data Link Connector (DLC). The DLC is located on the driver side lower edge of the instrument panel, near the steering column opening cover and outboard of the steering column.

**Service Procedure [Continued]****43. SRS Verification Test procedure:**

**WARNING: Failure to follow these instructions may result in possible serious or fatal injury.**

- a. Remove the Power Distribution Center (PDC) cover (Figure 43).
- b. Remove the Occupant Restraint Controller (ORC) fuses F49 and F63 located in the PDC (Figure 43).
- c. Check to be certain that nobody is in the vehicle.
- d. Connect the battery negative cables to the battery. Tighten the negative cable to IBS nut to 10 N·m (89 in. lbs.) and tighten the Auxiliary Negative Cable to Negative Cable at Battery to 8 N·m (71 in. lbs.) then connect the IBS electrical connector (Figure 15).
- e. Wait two minutes before proceeding.
- f. Cycle the ignition to the “**RUN**” position, then reconnect the ORC fuses F49 and F63 (Figure 26).
- g. Install the PDC cover (Figure 26).



**Figure 26 – ORC Fuse Location**

**Service Procedure [Continued]**

44. Open the wiTECH 2.0 website.
45. Enter your “**User id**” and “**Password**” and your “**Dealer Code**”, then select “**Sign In**” at the bottom of the screen. Click “**Accept**”.
46. Starting at the “**Vehicle Selection**” screen, select the appropriate vehicle and Device Name.
47. From the “**Action Items**” screen, click “**All DTCs**”, select “**Clear All DTCs**”, click “**Continue**” and then click “**Close**”.
48. If DTCs are still stored, cycle the ignition OFF/ON to change DTC status from “**active**” to “**stored**” then clear DTCs again.
49. Close the hood, remove the wiTECH micro pod II.
50. Cycle the ignition switch to the “**OFF**” position for about 15 seconds, and then back to the “**RUN**” position. Observe the air bag indicator in the instrument cluster.
  - The air bag indicator in the instrument cluster should illuminate from four to six seconds, and then go out. This indicates that the SRS is functioning normally and that the repairs are complete. Cycle the ignition to the “**OFF**” position, remove the wiTECH micro pod II and return the vehicle to the customer.
  - If the air bag indicator fails to light or the light remains ON, there is still an active SRS fault or malfunction. Refer to the appropriate diagnostic information to diagnose the problem.

**Completion Reporting and Reimbursement**

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims paid will be used by FCA to record recall service completions and provide dealer payments.

Use one of the following labor operation numbers and time allowances:

	<b>Labor Operation Number</b>	<b>Time Allowance</b>
Replace Left Seat Belt Retractor (DT)	23-Z9-51-82	0.7 hours
Replace Right Seat Belt Retractor (JL and JT)	23-Z9-51-83	0.6 hours
Floor Plan Reimbursement	95-95-95-97	Calculate See Below

Floor Plan Reimbursement represents the vehicle’s average daily allowance (see table below) multiplied by the number of days the vehicle was in dealer inventory and not available for sale. This reimbursement is limited to the number of days from the date of the stop sale to the date that the remedy was made available. Note: If the vehicle was received by your dealership (KZX date) AFTER the stop sale date, you will use the KZX date instead of the stop sale date. For this Recall, the stop sale was initiated on 10/20/2022 and the remedy was made available on 12/13/2022, therefore, the number of days cannot exceed 54 days.

Vehicle	Average Daily Allowance
<b>2022 (DT) Ram 1500 Pickup</b>	
<b>2021 (JL) Jeep Wrangler</b>	
<b>2022 (JT) Jeep Gladiator</b>	

Add the cost of the recall parts package plus applicable dealer allowance to your claim.

**NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.**

## Dealer Notification

To view this notification on DealerCONNECT, select “Global Recall System” on the Service tab, then click on the description of this notification.

## Owner Notification and Service Scheduling

All involved vehicle owners known to FCA are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers. A generic copy of the owner letter is attached.

## Vehicle Lists, Global Recall System, VIP and Dealer Follow Up

All involved vehicles have been entered into the DealerCONNECT Global Recall System (GRS) and Vehicle Information Plus (VIP) for dealer inquiry as needed.

GRS provides involved dealers with an updated VIN list of their incomplete vehicles. The owner’s name, address and phone number are listed if known. Completed vehicles are removed from GRS within several days of repair claim submission.

To use this system, click on the “**Service**” tab and then click on “**Global Recall System.**” Your dealer’s VIN list for each recall displayed can be sorted by: those vehicles that were unsold at recall launch, those with a phone number, city, zip code, or VIN sequence.

**Dealers must perform this repair on all unsold vehicles before retail delivery.** Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair.

*Recall VIN lists may contain confidential, restricted owner name and address information that was obtained from the Department of Motor Vehicles of various states. Use of this information is permitted for this recall only and is strictly prohibited from all other use.*

**Additional Information**

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services / Field Operations  
FCA US LLC



This notice applies to your vehicle.

[Model Year and Model]

VIN XXXXXXXXXXXXXXXXXXXX

Z95/NHTSA 22V-766

LOGO

VEHICLE PICTURE

#### YOUR SCHEDULING OPTIONS

- 1. RECOMMENDED OPTION**  
Call your authorized Chrysler / Dodge / Jeep® / RAM Dealership
- 2. Call the FCA Recall Assistance Center at 1-800-853-1403.** An agent can confirm part availability and help schedule an appointment
- 3. Visit recalls.mopar.com, scan the QR code below, or download the Mopar Owner's Companion App.**

QR Code

Get access to recall notifications, locate your nearest dealer, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity. The last eight characters of your VIN are provided above.

#### DEALERSHIP INSTRUCTIONS

Please reference Safety Recall Z95.

# IMPORTANT SAFETY RECALL

## Front Seat Belt Retractor

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA US LLC has decided that a defect, which relates to motor vehicle safety, exists in certain [2022 Model Year (DT) Ram 1500 Pickup, 2021 Model Year (JL) Jeep Wrangler, and 2022 Model Year (JT) Jeep Gladiator] vehicles.

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

#### WHY DOES MY VEHICLE NEED REPAIRS?

The front seat belt retractor on your vehicle <sup>[1]</sup> may have an incorrectly welded Micro Gas Generator (MGG). An incorrectly welded MGG may lead to a pretensioner system failure. **Pretensioner system failure may result in reduced occupant restraint during a vehicle crash, potentially increasing the risk of injury.**

#### HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

FCA US will repair your vehicle <sup>[2]</sup> free of charge (parts and labor). To do this, your dealer will replace the seat belt retractor. The estimated repair time is one hour. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which may require more time. Your time is important to us, so we recommend that you **schedule a service appointment on or after December 15<sup>th</sup>** to minimize your inconvenience. Please bring this letter with you to your dealership.

**TO SCHEDULE YOUR FREE REPAIR,  
CALL YOUR CHRYSLER, DODGE, JEEP OR RAM DEALER TODAY**

#### WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit [www.fcarecallreimbursement.com](http://www.fcarecallreimbursement.com) to submit your reimbursement request online. <sup>[3]</sup> Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations  
FCA US LLC



**Mr. Mrs. Customer**  
**1234 Main Street**  
**Hometown, MI 48371**

[1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [safercar.gov](http://safercar.gov).

[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.

Note to lessors receiving this recall notice: Federal regulation requires that you forward this recall notice to the lessee within 10 days.