



**RIVERSIDE RV**

1775 E US 20, Lagrange, IN 46761

Phone: 260-499-4578 Fax: 260-499-4511

**\*\*IMPORTANT SAFETY RECALL\*\***  
**NHTSA Recall No. 22V755**

January 26, 2023

Name  
Address  
City, State, Zip

Attention: Owner

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Riverside RV has decided that a defect, which relates to motor vehicle safety, exists in certain 2023 Retro, Intrepid, and Explorer travel trailers, with the VIN shown below:

Vin Identification Number:

It has been decided that vehicles in the recall population were built with certain Lippert Retractable Awnings, up to 18 feet in length that the heat-welded seam may separate, causing the awning to drop which can increase the risk of injury.

Due to the possibility that the heat-welded seam on the awning on your recreational vehicle may separate, Riverside RV is issuing a recall notice for the affected units. Below you will find the details of the defect information:

Manufactured Date:

Defect: The heat-welded seam on certain Lippert Retractable Awnings may separate.

Riverside RV dealers will inspect the awning for any defect, and replace the awning as necessary (see Lippert Awning Inspection and Weld/Seam Repair Instructions). The repair will be done free of charge. The repair will take approximately XX minutes/hours.

Please contact your local authorized dealer and schedule an appointment for your free repair as soon as possible. To find your nearest dealer or service center, visit [www.goriversiderv.com](http://www.goriversiderv.com) and/or customer service phone number at (260) 499-4578.

If you have questions or concerns about this recall, please contact Lippert customer service line at (574) 971-4320 or email [58service@lci1.com](mailto:58service@lci1.com) or visit our website at (manufacturer safety recall URL).

If you are still having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington D.C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to [www.safercar.gov](http://www.safercar.gov). Reference NHTSA Safety Recall 22V755.

If you have already paid for this repair you may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. You may submit your receipts along with the attached Reimbursement Request Form online at [www.goriversiderv.com](http://www.goriversiderv.com) or by mail to Riverside RV, Inc., Safety Recall, 1775 E. U.S. 20, LaGrange, IN 46761.

If you are a Lessor, federal law requires that you forward a copy of this safety recall notice to the Lessee within 10 days.

If you no longer own this vehicle, complete the attached change of ownership card and mail it to the above address or contact Customer Assistance at (260) 499-4578.

Thank you,  
Your Name