

U.S. Department of Transportation

National Highway Traffic Safety Administration

October 14, 2022

Mr. Wesley Chestnut Shyft Group 41280 Bridge Street Novi, MI 48375 1200 New Jersey Avenue SE Washington, DC 20590

NEF-107MR 22V-754

**Subject:** Transmission Shifter Cable May Contact Exhaust

Dear Mr. Chestnut:

This letter serves to acknowledge Shyft Group's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

UTILIMASTER/WALK-IN VAN/2022

Mfr's Report Date: October 7, 2022

NHTSA Campaign Number: 22V-754

### **Components:**

POWER TRAIN: AUTOMATIC TRANSMISSION

Potential Number of Units Affected: 451

## **Problem Description:**

Shyft Group is recalling certain 2022 Utilimaster Walk-In vans. The transmission shifter cable may contact the exhaust manifold, causing the outer coating to melt and damaging the cable.

## **Consequence:**

A melted outer coating may increase the risk of a fire. A damaged cable may prevent the transmission from shifting, increasing the risk of a crash.

## Remedy:

Shyft Group will reroute and secure the transmission shifter cable, free of charge. Owner notification letters are expected to be mailed on October 28, 2022. Owners may contact Shyft Group's customer service at 1-800-237-7806. Shyft Group's number for this recall is 22-11.

### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



# Please ensure the following requirements are met:

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt.

AMENDED 573 REQUIRED.

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the affected component(s). If your company manufactured the component itself, then please state so in 573.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Shyft Group's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

