

IMPORTANT: Reminder - No part ordering at this time for Safety Recall 13i4 / Engine Connecting Rod

This notice is for:	 ✓ Dealer Principal ✓ General Manager ✓ Sales Managers 	 ✓ Service Manager ✓ Parts Manager ✓ Service Consultant 	✓ Warranty Administrator✓ Technicians
Date:	November 15, 2022		
Summary:	IMPORTANT! As a reminder, this safety recall is an inspection only at this time. Parts ordering is NOT permitted until the engine replacement instructions become available. We anticipate publishing a revision of the 13i4 Recall circular by the end of the month. Until then, dealers should NOT attempt any parts ordering under this recall. IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety. Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.		

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.