



Braun Customer Reimbursement Plan

Braun will remedy the affected units free of charge by replacing Braun striker pin 97136 with Braun striker pin 97259. Replacement is done by removing the affected pins and inspecting for obstructions in the area where the pin fastens and replacing the pin.

Labor reimbursement for the inspection and repair for each ambulance replacement is 30 minutes.

The replacement pins will be properly torqued and marked upon installation.

Affected Part:	Striker Pin	Part Number: 97136
Replacement Part:	Striker Pin	Part Number: 97259

Please contact Braun Industries to arrange inspection and replacement of the affected striker pins in your vehicle(s). The Braun Service contact information is as follows:

Phone: 877-344-9990 6:00 a.m. – 4:30 p.m. EDT,
Email: braunservice@braunambulances.com