

U.S. Department of Transportation

National Highway Traffic Safety Administration

October 13, 2022

Mr. Matt Kramer Quality System & Continuous Improvement Manager Braun Ambulances 1170 Production Dr Van Wert, OH 45891

Continuous Improvement Manager
22V-751
Dr

1200 New Jersey Avenue SE Washington, DC 20590

NEF-107MR

Subject: Rear Door Striker Bolt May Dislodge

Dear Mr. Kramer:

This letter serves to acknowledge Braun Ambulances's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BRAUN AMBULANCES/CHIEF XL/2018-2022 BRAUN AMBULANCES/EXPRESS/2018-2022 BRAUN AMBULANCES/EXPRESS PLUS/2018-2022 BRAUN AMBULANCES/LIBERTY/2018-2022 BRAUN AMBULANCES/SIGNATURE SERIES/2018-2022 BRAUN AMBULANCES/SUPER CHIEF/2018-2022 BRAUN AMBULANCES/TLC/2018-2022

Mfr's Report Date: September 30, 2022

NHTSA Campaign Number: 22V-751

Components:

LATCHES/LOCKS/LINKAGES:DOORS:LATCH

Potential Number of Units Affected: 1,240

Problem Description:

Braun Ambulance (Braun) is recalling certain 2018-2022 Chief XL, Express, Express Plus, Liberty, Super Chief, TLC, and Signature Series ambulances. The rear door top striker bolts may become loose and dislodge while the vehicle is in motion.

Consequence:

Dislodged striker bolts can cause the rear door latch to fail, allowing the door to open during a crash, and increasing the risk of injury.

Remedy:

Dealers will inspect and replace the striker bolts, free of charge. Owner notification letters are expected to be mailed on October 17, 2022. Owners may contact Braun's customer service at 1-877-344-9990. Braun's number for this recall is 22-001.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

AMENDED 573 REQUIRED.

We have received Braun's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Braun Ambulances's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely.

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

