

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: BMW Recall 22V-xxx: Rearview Camera
Date: Thursday, October 6, 2022 1:51:05 PM

Publish Date: October 6, 2022
From: Technical Service
Expiration Date: October 20, 2022

DCSnet Message
Urgent



Subject: **BMW Recall 22V-xxx: Rearview Camera**

BMW AG has issued a Delivery Stop (effective September 23, 2022) on certain Model Year 2023 BMW 330e models that were produced between August 3, 2022 and October 4, 2022.

As of October 6, 2022, this campaign has been upgraded to a Non-Compliance Recall.

Due to a software issue involving the rearview camera, potentially affected vehicles may not meet a Federal requirement. In certain vehicle operating conditions, the rearview camera image may be partially blocked.







Software is expected to be available in November but timing is subject to change.

Some models and VINs have been removed . Please use AIR, Warranty Vehicle Inquiry and Campaign Summary for live data. All other systems and reports will be updated tomorrow, October 7, 2022.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments:  [B651422 Recall Notice\[1665076984548\].pdf](#) 
 [B651422_2022-MY2023-RearviewCamera-FAQ-\(06Oct2022\)](#)
[\[1665076984548\].pdf](#) 
 [B651422_v3\[1665076984548\].pdf](#)  [B651422 Recall](#)
[Notice\[1665076984548\].pdf](#)
[B651422_2022-MY2023-RearviewCamera-FAQ-\(06Oct2022\)](#)
[\[1665076984548\].pdf](#)
[B651422_v3\[1665076984548\].pdf](#)

Recipients: BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel
BMW Passenger Cars, CC-All





SIB 65 14 22

2022-10-06

RECALL 22V-XXX: REARVIEW CAMERA

This Service Information Bulletin (Revision 02) replaces SI B65 14 22 dated September 27, 2022.

What's New:

- Title has changed
- This has been upgraded to a Recall
- Some models and VINs have been removed

MODEL

E-Series	Model Description	Production Date
G20	3 Series Sedan	August 3, 2022 – October 4, 2022

AFFECTED VEHICLES

Vehicles which require this Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry. All other systems and reports will be update tomorrow, October 7, 2022.

SITUATION

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Supporting Materials

[picture_as_pdf B651422 Recall Notice.pdf](#)

[picture_as_pdf B651422_2022-MY2023-RearviewCamera-FAQ-\(06Oct2022\).pdf](#)

NON-COMPLIANCE RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 22V-xxx: Rearview Camera – B65 14 22

BMW AG has issued a Delivery Stop (effective September 23, 2022) on certain Model Year 2023 BMW 330e models that were produced between August 3, 2022 and October 4, 2022.

As of October 6, 2022, this campaign has been upgraded to a Non-Compliance Recall.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Non-Compliance Recall
22V-xyz
Rearview Camera
Model Year 2023
BMW 330e
Issue Date: 10/06/2022

- Q1. Which BMW Group models in the US are potentially affected by this Non-Compliance Recall?**
Model Year 2023 BMW 330e models in the US are potentially affected.
- Q2. What is the specific issue?**
Due to a software issue involving the rearview camera, potentially affected vehicles may not meet a Federal requirement. In certain vehicle operating conditions, the rearview camera image may be partially blocked.
- Q3. Why are other models / vehicles not included in this Non-Compliance Recall?**
Other models have been programmed with appropriate rearview camera software.
- Q4. Can I continue to drive my vehicle?**
Yes. However, when you are notified by BMW of this Non-Compliance Recall, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Non-Compliance Recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall). **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**
- Q5. How did BMW Group become aware of the issue?**
BMW Group became aware of the issue through our quality control procedures.
- Q6. How will I be informed of this Non-Compliance Recall?**
Owners of potentially affected vehicles will be notified via First Class mail and requested to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at [bmwusa.com/dealer](https://www.bmwusa.com/dealer).
- To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at www.bmwusa.com/myBMW. Registration is free and will give them access to other information specific for their BMW vehicle.
- Q7. How will my vehicle be remedied?**
The rearview camera software on your vehicle will be updated for free, and should take about an hour.
- Q8. Do I have to wait for my letter to have my vehicle updated?**
Yes. We are in the process of implementing this Non-Compliance Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall).