



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 12, 2022

Mr. Cole Stutz  
Hyundai Motor America  
10550 Talbert Avenue  
Fountain Valley, CA 92708

NEF-107ES  
22V-746

**Subject:** Loss of Drive Power

Dear Mr. Stutz:

This letter serves to acknowledge Hyundai Motor America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

HYUNDAI/ELANTRA N/2022  
HYUNDAI/KONA N/2022  
HYUNDAI/SANTA CRUZ/2022  
HYUNDAI/SANTA FE/2021-2022  
HYUNDAI/SONATA/2021-2022  
HYUNDAI/VELOSTER N/2021-2022

**Mfr's Report Date:** October 6, 2022

**NHTSA Campaign Number:** 22V-746

**Components:**

POWER TRAIN:AUTOMATIC TRANSMISSION

**Potential Number of Units Affected:** 53,142

**Problem Description:**

Hyundai Motor Company (Hyundai) is recalling certain 2021-2022 Santa Fe, Sonata, Veloster N, 2022 Santa Cruz, Elantra N, and Kona N vehicles. The vehicle's "fail-safe" limited-mobility drive mode may be impaired, when prompted by a transmission oil pump malfunction, which can result in a complete loss of drive power.

**Consequence:**

Loss of drive power increases the risk of a crash.

**Remedy:**

Dealers will inspect and replace the transmission, as necessary. Dealers will also update the transmission control unit software. All repairs will be performed free of charge. Owner notification letters are expected to be mailed December 5, 2022. Owners may contact Hyundai customer service at 1-855-371-9460. Hyundai's number for this recall is 236.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Hyundai Motor America's contact for this recall will be Emily C. Smith who may be reached by email at [emily.c.smith@dot.gov](mailto:emily.c.smith@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement