



Hi there,

Rivian Automotive, LLC has decided that a defect which relates to motor vehicle safety exists in certain model year 2022 Rivian R1T, R1S, and EDV vehicles. The subject population is comprised of model year 2022 R1T and R1S vehicles built during a 13-month period, and, a subset of EDVs produced between December 10, 2021 and September 27, 2022, in which records cannot confirm that the front upper control arm and the steering knuckle retention fastener for each front wheel was sufficiently torqued. This notice applies to your vehicle VIN.

What is the problem?

An insufficiently torqued steering knuckle fastener could cause excessive wheel camber, or, in rare instances, a separation, affecting the driver's ability to control the vehicle, and increasing the risk of a crash.

What will Rivian do?

Rivian will offer Mobile Service appointments, no appointment needed visits to Rivian Service Centers or pop-up service locations, and prioritized appointments at Rivian Service Centers to inspect and, as necessary, sufficiently secure the steering knuckle fasteners for the affected vehicles. For the very small percentage where parts replacements are required, loaner vehicles will be made available while the vehicle is brought into a Rivian Service Center. As needed, trip interruption and towing services will be available at no cost to you.

What should you do?

If you have further questions, please call Rivian Service at **1-855-748-4265**. For additional information please visit our [Support Center](#). The official recall notice will be posted by the National Highway Traffic Safety Administration ([NHTSA](#)) on October 8, 2022.

Thank you for your attention to this important matter. The quality and safety of your vehicle is of the utmost importance to us.