



2022 Rivian EDV, R1T, & R1S  
Insufficiently Torqued Upper Control Arm  
to Steering Knuckle Fasteners

NHTSA Recall No. 22V-744  
Rivian Recall No. FSAM-997

## IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN XXXXXXXXXXXXXXXXXXXX

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Rivian Automotive, LLC has decided that a defect which relates to motor vehicle safety exists in certain model year 2022 Rivian EDV, R1T, and R1S vehicles. The subject population is comprised of model year 2022 R1T and R1S vehicles built during a 13-month period, and a subset of EDVs produced between December 10, 2021 and September 27, 2022, in which records cannot confirm that the front upper control arm and the steering knuckle retention fastener for each front wheel was properly torqued.

### What is the problem?

An improperly torqued steering knuckle fastener could cause excessive wheel camber, or a separation, affecting the driver's ability to control the vehicle, and increasing the risk of a crash.

### What will Rivian do?

Rivian will offer no appointment necessary visits to Rivian Service Centers and pop-up locations 7 days a week as well as Mobile Service by appointment to inspect and, as necessary, properly secure the steering knuckle fasteners for the affected vehicles. For the very small percentage where parts replacements are required, loaner vehicles will be made available while the vehicle is brought into a Rivian Service Center. The recall service as needed, trip interruption, and towing services will be available at no cost to you.

### What should you do?

By calling 855-RIVIAN5 (855-748-4265), 24/7-365, you can schedule an appointment and get information on Rivian Service Center and pop-up service locations. Rivian Service Centers and pop-up service locations, with expanded hours of operation, are also listed on our website.

<https://rivian.com/support/article/recall-information>



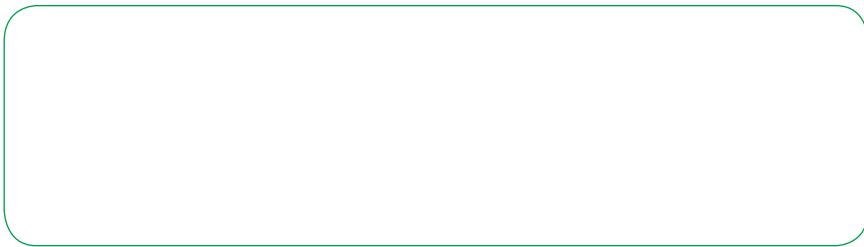
For locations, scan with  
smartphone camera

### Do you have other questions?

If you have further questions, please call Rivian Service at 1-855-748-4265. For additional information please visit [NHTSA.gov/recalls](https://www.nhtsa.gov/recalls). If you believe that Rivian has failed or is unable to remedy the defect within a reasonable time or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153) or visit [www.safercar.gov](https://www.safercar.gov).

Thank you for your attention to this important matter. The quality and safety of your vehicle is of the utmost importance to us.

Rivian



Federal law requires any lessor who receives this notification pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.