



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 12, 2022

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-107DR
22V-742

Subject: Rearview Display Inoperative/FMVSS 111

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUDI/A4/2021
AUDI/A5/2021
AUDI/A5 CABRIOLET/2021
AUDI/A6/2021
AUDI/A7/2021
AUDI/A8/2021
AUDI/E-TRON/2021
AUDI/E-TRON GT/2022
AUDI/Q5/2021
AUDI/Q7/2021
AUDI/Q8/2021
AUDI/RS Q8/2021-2022
AUDI/RS5/2021
AUDI/RS6/2021
AUDI/RS7/2021
AUDI/S4/2021
AUDI/S5/2021
AUDI/S5 CABRIOLET/2021
AUDI/S6/2021
AUDI/S7/2021
AUDI/S8/2021
AUDI/SQ5/2021
AUDI/SQ7/2021
AUDI/SQ8/2021

Mfr's Report Date: October 5, 2022

NHTSA Campaign Number: 22V-742

Components:

ELECTRICAL SYSTEM: INSTRUMENT CLUSTER/PANEL



Potential Number of Units Affected: 170,296

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2021 Audi A8, RS7, RS6 Avant, RS5 Sportback, RS5 Coupe, Q8, Q7, Q5 Sportback, S4 Sedan, Q5, A7, A6, A6 Allroad, A5 Sportback, A5 Coupe, A5 Cabriolet, A4 Sedan, A4 Allroad, E-Tron Sportback Quattro, SQ7, S5 Cabriolet, E-Tron Quattro, SQ8, SQ5 Sportback, SQ5, S8, S7, S6 Sedan, S5 Sportback, S5 Coupe, 2022 E-Tron GT, and 2021-2022 RSQ8 vehicles. Due to a software issue, a blank or black screen may be displayed instead of the rearview camera image when the vehicle is placed in reverse gear. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 111, "Rear Visibility."

Consequence:

A blank rearview camera display can reduce the driver's rear visibility, increasing the risk of a crash.

Remedy:

Dealers will update the infotainment software in the instrument panel main unit, free of charge. Owner notification letters are expected to be mailed December 2, 2022. Owners may contact Audi's customer service at 1-800-253-2834. Volkswagen's number for this recall is 91DZ.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Volkswagen Group of America, Inc.'s contact for this recall will be Darishea Rollins who may be reached by email at darishea.rollins@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement