Phone: 903-378-3303 Email: <u>nathanfehr@easttexastrailers.net</u> 17177 US-82 Petty, TX 75470



## IMPORTANT SAFETY RECALL East Texas Trailers October 2022

Dear East Texas Trailers Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

That a safety related defect may exist with certain 2021 Tank trailers equipped with Besser Pro 7000lbs. Tubular Straight Axle assemblies. The weld that joins the spindle and the main axle may have been improperly placed, which can cause cracking or separation of the axle from the spindle.

You are receiving this letter because East Texas Trailers has determined that you have received/sold a trailer with these axles that may contain a safety-related defect.

## What is the Problem?

Due to a manufacturing error, the weld joining the spindle to the main beam of the axle may not be properly placed, which could result in improper weld penetration or in an otherwise deficient weld. The potential deficient weld could fail when stressed by a heavy load or hard impact. Upon examination of the spindle welds, any evidence of cracking means the axle has been overstressed is evidence that it could break under further pressure. A weld failure could result in cracking of the axle or separation of the spindle, which increases the risk of a crash.

## What Should You Do?

**Trailers Sold with the Recalled Axles:** If you have sold a trailer with these recalled axles (7K 74 HF 58 SC Idler) please contact Besser's Quality Assurance Representative <u>info@besserpro.com</u> or 903-653-4733 with the contact information of those consumers. Dealers will inspect the axle serial numbers, and replace the axles as necessary, free of charge. Serial Numbers (2020016751, 2020016752, 2020016757, 2020016758, 2020016759, 2020016760)

**If You Own a Trailer with Recalled Axles:** If you have purchased a trailer with recalled axles (7K 74 HF 58 SC Idler) please contact Besser's Quality Assurance Representative <u>info@besserpro.com</u> or 903-653-4733. Dealers will inspect the axle serial numbers, and replace the axles as necessary, free of charge. Serial Numbers (2020016751, 2020016752, 2020016757, 2020016758, 2020016759, 2020016760)

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If East Texas Trailers is unable to arrange service as described above without charge within a 60 day period upon contacting Braun Industries, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to http://www.safercar.gov.

Any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send a copy of such notice to the lessee of a leased motor vehicle, by first-class mail to the most recent lessee known to the lessor. Such notification shall be mailed within ten days of the lessor's receipt of the notification from the vehicle manufacturer. This requirement applies to both initial and follow-up notifications but does not apply where the manufacturer has notified a lessor's lessees directly.

We apologize for any inconvenience this may cause, we are taking this action in the interest of our customers personal safety and satisfaction with our products. We appreciate your cooperation on this important matter.

Sincerely,

Nathan Fehr East Texas Trailers