

RECREATIONAL VEHICLE SAFETY RECALL NOTICE Safety Recall: US: 22V-728 CAN: 2022-560 Safety Advisory: 22-436 October 27, 2022

## **SAFETY ADVISORY 22-436**

«Dealer\_name» ATTN: Service Manager «Street» «City», «State» «Zip» «Country»

Dear «Dealer\_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2021-2022 Redwood, Voltage, Yukon Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

**Reason for** this recall It has been decided that vehicles in the recall population have a Dexter axle using a spring pack with U-bolts that may not be properly torqued. Under certain conditions during travel, if the improperly torqued U-bolts come loose, there is an increased risk of the axle sliding back on the springs, which could result in poor vehicle handling and/or vehicle crash. The vehicles included in the recall are:

Year	Model	Serial Number Ranges	
2021-2022	Redwood – All Models	M9340239 - M9340542	
2021-2022		N9340000 - N9340112	
2021-2022	Voltage – 3845	MZ991010 - MZ991450	
2021-2022		NZ990045 - NZ990585	
2021-2022	Yukon – 421FL	MZ980131 - MZ980837	
2021-2022		NZ980014 - NZ980301	

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1»	«VIN2»	«VIN3»	«VIN4»
«VIN5»	«VIN6»	«VIN7»	«VIN8»
«VIN9»	«VIN10»	«VIN11»	«VIN12»
«VIN13»	«VIN14»	«VIN15»	«VIN16»
«VIN17»	«VIN18»	«VIN19»	«VIN20»
«VIN21»	«VIN22»	«VIN23»	«VIN24»
«VIN25»	«VIN26»	«VIN27»	«VIN28»
	Serial numbers	with '*' have been retail sold	l

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory #22-436, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

## **KEYSTONE RV COMPANY**

cc. National Highway Traffic Safety Administration (NHTSA)

cc. Transport Canada

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