

VOLKSWAGEN DEALER COMMUNICATION

Advance Notice - Safety Recall 47T2 / Brake Lines

This notice is for:

- Dealer Principal
- ✓ Service Manager
- Warranty Administrator

- ✓ General Manager
- ✓ Parts Manager
- ✓ Technicians

- ✓ Sales Managers
- ✓ Service Consultant

Date: September 26, 2022

Issue:

A brake line may leak at the threaded connections. Brake fluid leaks can lead to an increase in stopping distance, which may increase the risk of a crash. If a leak is present, the low brake fluid warning light will illuminate in the instrument panel. After the reservoir of the potentially affected brake circuit is completely depleted, the brake pedal travel may begin to increase or the pedal may begin to feel soft.

Precautions:

Affected vehicles can continue to be driven as usual, but if the brake fluid warning light illuminates, or if the brake pedal travel increases or feels soft, customers are advised to contact the nearest authorized Volkswagen dealer or qualified workshop without delay in order to have the vehicle inspected/repaired.

Repair:

- REPAIR NOT YET AVAILABLE
- Check daily campaign open inventory report or OMD for affected vehicles in inventory.

Affected Vehicles

| Country | Beginning Model Year | Ending Model Year | Vehicle | Vehicle Count |
|---------|----------------------------|-------------------------|-------------------|------------------|
| USA | 2023 | 2023 | ATLAS | 326 |
| USA | 2023 | 2023 | ATLAS CROSS SPORT | 206 |
| CAN | 2023 | 2023 | ATLAS | 72 |
| CAN | 2023 | 2023 | ATLAS CROSS SPORT | 59 |

^{*}Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa <u>on the day of repair</u> to verify that a VIN qualifies for repair under this action. Elsa is the <u>only</u> valid campaign inquiry & verification source.

Notes:

This recall replaces the Stop Sale that was issued under code STP8.

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

<u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.