



November 2022

IMPORTANT SAFETY RECALL 22V-716

Dear McNeilus Vehicle Owner:

Ref: NHTSA Ejector Welds May Fail 22V-716

VIN: <<NOTE: Either insert VIN or reference attached VIN list>>

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

McNeilus has decided that a defect which relates to motor vehicle safety exists in certain 2021-2023 McNeilus ZR side loaders. These vehicles were built between 6/1/2020- 8/1/2022.

! I M P O R T A N T !

- Your McNeilus vehicle is being recalled.
- Contact McNeilus at 1-888-686-7278 for any questions.
- This recall repair will result in **no cost** to you.

Why is a recall being conducted?

McNeilus has identified that some vehicles were manufactured with ejector welds that do not meet internal specifications. Over time it could allow for movement of a hydraulic cylinder and ejector outside its normal operation inside the refuse body. If the weldment fails and breaks, pressure and force on the hydraulic cylinder can cause it to penetrate through the side of the truck body. This may increase the risk of injury to individuals in the vicinity of the side of the truck.

What are we doing about the problem?

McNeilus will provide customers with instructions on how to install a new ejector panel. This procedure will be mailed out separately at a later date. Customers would purchase the parts, perform the repairs, and then file parts/labor reimbursement through normal warranty process. Customers can also choose to have a McNeilus service center perform the repair work free of charge.

McNEILUS TRUCK & MANUFACTURING, INC.

524 EAST HIGHWAY STREET | POST OFFICE BOX 70 | DODGE CENTER, MN 55927 | 507.374.6321 | FAX 507.374.6354

mcneiluscompanies.com



What should you do?

- Repairs should take less than 6 hours
- Customers can also choose to have an McNeilus service center perform the repair work free of charge
- Any additional questions please contact McNeilus at 1-888-686-7278.
- Perform Daily inspections on Ejector panel after ejecting refuse at the end of the day. Perform inspection as per VSR-TSB-040.

What if you no longer own this vehicle?

If you no longer own this vehicle, please contact McNeilus at 1-888-686-7278 to assist us in updating our records.

Who should you contact if you have further questions or concerns?

If you have further questions, please contact McNeilus at 1-888-686-7278 to allow us to assist you.

If you have leased this vehicle to another person, federal regulations require you to send a copy of this notice to your lessee by first-class mail within ten days of your receipt of this notice.

If McNeilus fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE.,
Washington, DC 20590;
or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153);
or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,
McNEILUS COMPANIES