

Part 573 Safety Recall Report

22V-704

Manufacturer Name : Ducati North America**Submission Date :** SEP 27, 2022**NHTSA Recall No. :** 22V-704**Manufacturer Recall No. :** SRV-RCL-22-002**Manufacturer Information :**

Manufacturer Name : Ducati North America

Address : 1292 Reamwood Avenue

Sunnyvale CA 94089

Company phone : 650-933-9800

Population :

Number of potentially involved : 1,586

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2016-2018 Ducati Hyperstrada 939, Hypermotard 939 / 939 SP

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The oil cooler hoses are kept in place with a dedicated clamp support that could not guarantee a correct distance between the two hoses, with the result that during motorcycle operation could increase the rubbing and a possible oil cooler hose damage. The remedy component, a dedicated oil cooler hoses spacer, permits to keep in distance the oil cooler hoses, avoiding any contact between them. All Hyperstrada, Hypermotard, 939 and 939 SP models produced between 2015 to 2018 are included in the recall.

Production Dates : DEC 10, 2015 - JUL 04, 2018

VIN Range 1 : Begin : ZDM1YBJSXGB012054 End : ZDM1YBJS0GB013021

 Not sequential

VIN Range 2 : Begin : ZDM1YBJS9GB012028 End : ZDM1YBJS3JB013909

 Not sequential

VIN Range 3 : Begin : ZDM1YBJS4GB012034 End : ZDM1YBJS9JB013915

 Not sequential**Description of Defect :**

Description of the Defect : The two oil cooler hoses could contact each other causing damage to them, generating an oil leak.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the defect occurs, the oil cooler hoses could be damaged and cause an oil leak. The oil leaking could drip on the rear tire increasing the risk of crash or injury. Ducati has never received reports of crash or injuries.

Description of the Cause : The oil cooler hoses are kept in place with a dedicated clamp support that could not guarantee a correct distance between the two hoses, with the result

Identification of Any Warning that can Occur : that during motorcycle operation could increase the rubbing and a possible oil cooler hose damage.
If the defect occurs, the oil could start to gradually seep from one cooler hose, causing leakage. The rider could find traces of oil on the floor when the motorcycle is parked.

Involved Components :

Component Name 1 : Oil cooler hoses spacer

Component Description : Original hoses clamp support did not provide sufficient separation of the two hoses. Therefore we've added a dedicated spacer.

Component Part Number : 8291K191A

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On October 2021 Ducati has received a report from the field about an oil leaking form the oil cooler hoses, and after started the investigation.

During this investigation, Ducati became aware of a total worldwide of 19 field cases, of which eight cases from USA. The date range of these claims is from May 2017 to March 2022.

None of these cases involved any crash or accidents. None of these cases involved any deaths and/or injuries.

The result of the investigation has defined the root cause as in rare cases, multiple particular condition of use and after considerable mileage of motorcycle use, the two oil cooler hoses could contact between them and eventually damage.

Ducati has identified the motorcycles that could have been affected by the problem.

On September 20, 2022, Ducati Motor Holding's internal safety commission decided to launch a recall

campaign to address this condition in the affected population.

Description of Remedy :

Description of Remedy Program : Ducati North America will notify dealers and owners of this recall in accordance with the notification schedule. Dealers will be instructed to install an oil cooler hoses spacer, free of charge, per Ducati North America Recall Bulletins, which will be published to the Ducati Dealer Network using the established communication process. Requests for reimbursement for pre-notification repairs will be considered in accordance with Ducati's general reimbursement plan on file with the agency.

How Remedy Component Differs from Recalled Component : The remedy component, a dedicated oil cooler hoses spacer, permits to keep in distance the oil cooler hoses, avoiding any contact between them.

Identify How/When Recall Condition was Corrected in Production : The remedy component was not introduced in production because this motorcycle models are currently out of production.

Recall Schedule :

Description of Recall Schedule : Ducati North America Recall Bulletins will be published to the network of dealers through an established communication process. We estimate that we will initiate the Recall contact process for affected motorcycle owners during October 2022, but no later than 60 days from submission of this report.

Planned Dealer Notification Date : SEP 27, 2022 - OCT 04, 2022

Planned Owner Notification Date : OCT 20, 2022 - OCT 27, 2022

* NR - Not Reported