



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 26, 2022

Ms. Zoila Turley
Regulatory Compliance Manager
Ducati North America
448 E. Middlefield Road
Mountain View, CA 94043

NEF-107DM
22V-704

Subject: Oil Cooler Hose May Leak Oil

Dear Ms. Turley:

This letter serves to acknowledge Ducati North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

DUCATI/HYPERMOTARD 939/2016-2018
DUCATI/HYPERSTRADA 939/2016-2018

Mfr's Report Date: September 20, 2022

NHTSA Campaign Number: 22V-704

Components:

ENGINE AND ENGINE COOLING:ENGINE:OIL/LUBRICATION: OIL COOLER

Potential Number of Units Affected: 1,586

Problem Description:

Ducati North America (Ducati) is recalling certain 2016-2018 Hyperstrada 939, Hypermotard 939, and Hypermotard 939 SP motorcycles. The two oil cooler hoses could contact each other and become damaged, which could cause an oil leak.

Consequence:

An oil leak could drip onto the rear tire, and increase the risk of a crash or injury.

Remedy:

Dealers will install an oil cooler hose spacer, free of charge. Owner notification letters are expected to be mailed October 20, 2022. Owners may contact Ducati customer service at 1-888-391-5446. Ducati's number for this recall is SRV-RCL-22-002.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

As required in Part 573.6, please amend the chronology to provide a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt. If claim count exceeds 10 claims, please provide the total number of claims, and a receipt date range for those claims.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Ducati North America's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement