



GROUP	MODEL
Safety Recall Campaign	2016-2023MY Multiple Models Listed
NUMBER	DATE
SC249	November 2022

## SAFETY RECALL CAMPAIGN

SUBJECT: **TRAILER TOW HITCH HARNESS INSPECTION (SC249B)**

This bulletin provides information to inspect certain 2016-2023MY Kia vehicles regardless of whether or not equipped with a Genuine Kia Tow Hitch harness accessory (Refer to page 2). A fire may occur in the area of the tow hitch harness module while driving or while the vehicle is parked with the ignition OFF. Foreign materials and moisture contamination on the tow hitch harness module printed circuit board (PCB) may result in an electrical short circuit, increasing the risk of a tow hitch harness module fire. Since a remedy is not yet available, in the interim, dealers can follow the procedure outlined in this publication to inspect SC249B vehicles for an installed trailer tow hitch harness and if the vehicle is NOT equipped, the SC249B safety recall can be closed. Once the repair remedy becomes available, dealers are to inspect the affected vehicle to address the fire risk. This Technical Service Bulletin (TSB) will be updated with the recall remedy as soon as it is available so the recall can be completed on vehicles equipped with a Genuine Kia Tow Hitch harness accessory (SC249A & SC249B). Before conducting the procedure, verify that the vehicle is included in the list of affected VINs.

MY	Model	Production Date
21-23MY	Sorento (MQ4a)	September 10, 2020 to September 12, 2022
	Sorento PHEV, HEV (MQ4 P/HEV)	September 2, 2020 to August 31, 2022
17-22MY	Sportage (QL)	December 10, 2015 to December 7, 2021
16-20MY	Sorento (Uma)	October 27, 2014 to November 4, 2020

### NOTICE

**There is no charge to the vehicle owner for this repair. Under applicable law, you may not sell or otherwise deliver any affected vehicle until it has been repaired pursuant to the procedures set forth in this bulletin.**

### NOTICE

**To assure complete customer satisfaction, always remember to refer to WebDCS Warranty Coverage (validation) Inquiry Screen (Service → Warranty Coverage → Warranty Coverage Inquiry) for a list of any additional campaigns that may need to be performed on the vehicle before returning it to the customer.**



## 'Genuine Kia' Harness Claim Guidelines:

Installation Type	Claim Type	Campaign VINs
Port Installed Option (PIO)	No Remedy Available	SC249A
Dealer Installed Option (DIO)	No Remedy Available	SC249B
Not Installed	Inspection Only	

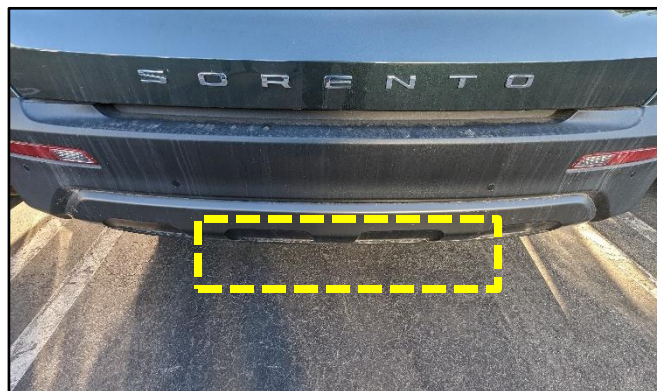
## Inspection Procedure:

## NOTICE

VINs under **SC249A** (PIO) No remedy available, pending further evaluation.

1. Inspect the rear of the vehicle (**SC249B VINs**).

- Vehicle is **not equipped** with a tow hitch harness. No further action is required.



- Vehicle is equipped with a 'Genuine Kia' 4-Pin tow hitch harness.

Wait for the recall repair remedy. This Safety Recall cannot be closed at this time.





SUBJECT:

**TRAILER TOW HITCH HARNESS INSPECTION (SC249B)****AFFECTED VEHICLE RANGE:**

Model	Production Date Range
Sorento (MQ4a)	September 10, 2020 to September 12, 2022
Sorento HEV (MQ4 P/HEV)	September 2, 2020 to August 31, 2022
Sportage (QL)	December 10, 2015 to December 7, 2021
Sorento (Uma)	October 27, 2014 to November 4, 2020

**WARRANTY INFORMATION:****N Code: N99 C Code: C99**

Model	Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
ALL	R	N/A	0	(SC249A) Tow Hitch Harness Inspection Only (PIO Equipped)	*No repair remedy available at this time - safety recall cannot be completed.	N/A	N/A	0
				(SC249B) Tow Hitch Harness Inspection Only (DIO Equipped)				
16MY (Uma)	R	C6061 ADUSH	0	(SC249B) Tow Hitch Harness Inspection Only (DIO Not Equipped)	A5212RR2	0.1 M/H	N/A	0
17-20MY (Uma)		C6061 ADUSG						
21-23MY (MQ4a)		R5F61 AU100						
22-23MY (MQ4 P/HEV)		R5F61 AU200						
17-22MY (QL)		D9061 ADUSA						

**\*Note:** This Technical Service Bulletin (TSB) will be updated with the recall remedy as soon as it is available so the recall can be completed on vehicles equipped with a Genuine Kia Tow Hitch harness accessory (SC249A & SC249B). Refer to Warranty Bulletin 2022-40 for claim submission procedures.

**NOTICE**

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference **SC249** when accessing the WebDCS system.

