

**IMPORTANT SAFETY RECALL**

<Date>

<Name>

<Address>

<Address 2> (if applicable; if not, remove this line)

<City, State, ZIP>

This notice applies to your vehicle, <VIN>

NHTSA Recall No: 22V-702

Dear Tesla Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Tesla, Inc. has decided that certain model year 2021-2022 Model S and Model X, model year 2017-2022 Model 3 and model year 2020-2022 Model Y vehicles fail to conform to Federal Motor Vehicle Safety Standard (“FMVSS”) No. 118 “Power-operated window, partition, and roof panel systems.” Our records show that you are the owner of a vehicle affected by this action.

**REASON FOR THIS RECALL**

On affected vehicles, a closing window may exert more force than permitted by FMVSS No. 118 before retracting, and the window may retract less than the distance required by FMVSS No. 118 by pinching a driver or passenger before retracting. An automatic window reversal system that does not comply with FMVSS No. 118 may increase the risk of a pinching injury to the occupant.

**WHAT TESLA WILL DO**

At no charge to you, Tesla will deploy an over-the-air (“OTA”) firmware update to affected vehicles that enhances the calibration of the vehicle’s automatic window reversal system behavior to ensure compliance with FMVSS No. 118.

**WHAT YOU SHOULD DO**

At this time, there is no action you need to take. The firmware remedy is not yet available. When the remedy is available, it will be deployed OTA to your vehicle, and we will notify you.

If you believe that Tesla has failed or is unable to remedy this defect without charge or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590, by calling 1-888-327-4236 (TTY: 1-800-424-9153), or by visiting [www.safercar.gov](http://www.safercar.gov).

Federal law requires any lessor who receives a notification of a noncompliance or safety-related defect determination pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.

If you no longer own the vehicle, update vehicle ownership in your Tesla Account. For more details adding or removing vehicles from your Tesla Account, visit [www.tesla.com/support/account-support#add-remove-products](http://www.tesla.com/support/account-support#add-remove-products).

Thank you for being a Tesla customer. We are committed to ensuring that your vehicle provides the highest possible level of safety.

**TESLA, INC.**