

		Tesla, Inc. Service Bulletin		Update Vehicle Software to Correct Automatic Window Reversal	
SB-22-70-002 March 17, 2023					
Classification		Section/Group		Mobile Service	Configuration
Recall Bulletin		00 - Inspection & Service		Can Perform (where permitted)	All
Model Year	Model	Country/Region		Build Location	
2017 - 2022	Model S, Model X, Model 3, Model Y	North America and Asia Pacific		All	
The model(s) and model year(s) listed are a general approximation of the affected VIN list. Refer to the VIN/Bulletin Tracker or Customer/Vehicle profile to determine applicability of this bulletin for a particular vehicle.					

Recall Bulletin: Recall Bulletins are mandatory service procedures that, unless they can be completed via a software update that a customer installs through the normal course of ownership, must be carried out by Tesla-certified Service Centers. Recall work performed by uncertified technicians could lead to unsafe conditions or voided warranty provisions.

Condition

Certain model year 2021-2022 Model S and Model X vehicles, model year 2017-2022 Model 3 vehicles, and model year 2019-2022 Model Y vehicles may require a vehicle software update to ensure that the automatic window reversal system complies with regulatory standards.

Correction

Inspect the vehicle software version, and if necessary, update the vehicle software to version 2023.2.12 or later.

Correction Description	Correction	Time
Inspect Vehicle Software Version; No Update Necessary	S012270002	0.05
Inspect And Update Vehicle Software To Correct Window Automatic Reversal	S022270002	0.05

Procedure

On the vehicle touchscreen, touch **Controls** (vehicle icon) > **Software**, and then scroll down to display the vehicle software version.

- If the vehicle is operating with software version 2023.2.12 or later, no further action is necessary. Use correction code S012270002.
- If the vehicle is operating with a software version earlier than 2023.2.12, update to version 2023.2.12 or later (refer to Service Manual procedure 00020003; [Model S](#), [Model X](#), [Model 3](#), [Model Y](#)). Use correction code S022270002.