



Date: 09-13-2022

This report serves as Collins Bus Corporation's notification to the U.S. Department of Transportation, National Highway Traffic Safety Administration that a noncompliance with Federal Motor Vehicle Safety Standards exists in certain Collins bus with Emergency Exit windows built 2-12-2012 to 4-8-2020.

I. Manufacturer, Designated Agent, and Other Chain of Distribution Information

Manufacturer's corporate name: Collins Bus Corporation

Vehicle brand: Collins, Midbus

Inquiries about this report should be directed to:

Ginger Markus, Warranty Supervisor

Collins Bus Corporation

415 West 6th Street

South Hutchinson, KS 67505

Email: ginger.markus@collinsbus.com

II. Identification of the Recall Population and Its Size

Make: Collins, Mid Bus,

Model(s): SL, SH, DH, DE, TH, and TL models

Model Year(s):2012-2020

Inclusive dates of manufacture (month and year): Feb 2012-April 2020

Body Style/Type: School Bus and Multi-Function School Activity Bus

Total number of these vehicles: 3514

III. Description of the Defect or Noncompliance and Chronology of Events

Collins Bus was notified by NHSTA Safety Compliance engineer office of Vehicle safety Compliance appears to be non-complaint of FMVSS217. Emergency Exit Identification and Labeling. When measured from the interior, the character height for the operating instructions for the left and right emergency exit windows is 8 mm. The letter height and location for the operating instructions does not meet the minimum height requirement.

Collins had a meeting April 8, 2020, to determine the decal was not in compliance with FMVSS217. All units in production were inspected and will be corrected before shipping. Collins subsequently petitioned NHTSA on April 30, 2020, for a decision that the subject noncompliance is inconsequential as it relates to motor vehicle safety. Collins received the denial of this petition on August 8, 2022.

SAFETY RISK: None

MEASURES TAKEN TO CORRECT DEFECT: Collins Bus has addressed the noncompliance with production to make sure the new decal is installed in the proper location with the correct lettering height requirements to meet all FMVSS217 standards.

IV. The Remedy Program and Its Schedule

Collins Bus will address the current units in production. Collins will be sending out labels and instructions to all affected by this recall as soon as it is approved by NHTSA.