



**IC Bus, LLC**  
2701 Navistar Drive  
Lisle, IL 60532 USA

navistar.com

A **NAVISTAR** COMPANY

## **IMPORTANT SAFETY RECALL 22514 NHTSA RECALL NO. 22V-429**

**This notice applies to your vehicle identified on the enclosed card.**

Dear IC Bus Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain 2022 and 2023 CE school bus models built 06/01/2021 thru 06/07/2022 with R. H. Sheppard HD94E, M100P, M110P, HD94P, XD120P, MD83P, SD110P, M83P, M90P, or M80P model steering gears.

### **REASON FOR THIS RECALL**

The steering gears may have been assembled with less than the required input shaft ball bearings and can result in a fracture of the input shaft and loss of steering.

### **RISK TO MOTOR VEHICLE SAFETY**

A loss of steering increases the risk of a vehicle crash.

### **DEFECT REMEDY**

The repair will involve replacing steering gears found with a suspect serial number. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 30 minutes to 1 hour and 30 minutes to complete.

### **ACTIONS YOU SHOULD TAKE**

**If you own this vehicle**, please schedule an appointment with any IC Bus dealer to have your vehicle repaired. You can find your nearest dealer by using the dealer locator at <http://www.icbus.com> or by calling 1-800-448-7825.

**If you have already paid for repairs prior to this notice that corrected the defect**, you may be eligible for reimbursement of certain repair expenses if they occurred

**NOVEMBER 2022**

06/16/2021 thru 12/01/2022. **Present your original repair paperwork and proof of payment to any IC Bus dealer and your eligibility will be reviewed.** You may also submit a claim using the enclosed Request for Reimbursement card.

**If you are the lessor of this vehicle**, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

**If you do not own this vehicle**, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

### **IF YOU NEED ASSISTANCE**

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**IC Bus, LLC**